



Australian Government

Assessment Requirements for FNSPIM313 Work within the personal injury management sector

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with FNS Financial Services Training Package Version 6.0.

Performance Evidence

The candidate must demonstrate the ability to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including evidence of the ability to:

- present overview of personal injury management sector and impacts of an injury.

In the course of the above, the candidate must:

- consult with stakeholders in the personal injury management sector on at least three different occasions.

Knowledge Evidence

The candidate must be able to demonstrate knowledge to complete the tasks outlined in the elements, performance criteria and foundation skills of this unit, including knowledge of:

- key features of organisational policies and procedures, legislative and regulatory requirements and industry codes of practice related to personal injury management demonstrated in the performance evidence
- common personal injury management services and systems used
- consultation and negotiation processes used in the context of personal injury management
- relevant internal and external stakeholder types relevant to personal injury management
- members of the community that could be impacted by personal injury, including family, employers and colleagues
- financial and non-financial impacts of an injury to a client and other parties, including employers and families of the client
- roles and responsibilities of key stakeholders in personal injury management within Australia, including personal injury management authorities
- key steps in the personal injury referral process
- types of dispute resolution processes
- terminology definitions used for workers compensation, personal injury classifications and treatment

- various scheme types and benefit models in Australia
- processes for sourcing information for clients, including Commonwealth, State and Territory Acts, regulations and codes of practice.

Assessment Conditions

Skills in this unit must be demonstrated in a workplace or simulated environment where the conditions are typical of those in a working environment in this industry.

This includes access to:

- office equipment, technology and software
- organisational records, policies and procedures.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>