



Australian Government

FNSINC514 Apply ethical frameworks and principles to make and act upon decisions

Release: 1

FNSINC514 Apply ethical frameworks and principles to make and act upon decisions

Modification History

Release	Comments
Release 1	This version first released with the FNS Financial Services Training Package Version 8.0. Supersedes and is equivalent to FNSINC504 Apply ethical frameworks and principles to make and act upon decisions.

Application

This unit describes the skills and knowledge required to apply ethical frameworks and principles when making decisions in own role.

The unit applies to individuals who use ethical principles and apply ethical frameworks to decide on, carry out, and evaluate the effectiveness of a course of action in response to an ethical situation in their workplace.

The skills in this unit must be applied according to commonwealth, state and territory legislation, and applicable national standards and industry codes of practice or similar instruments.

Work functions in the occupational areas where this unit may be used are subject to regulatory requirements. Users are advised to check with the relevant regulatory authorities to confirm those requirements.

Unit Sector

Industry capability

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
<i>Elements describe the essential outcomes.</i>	<i>Performance criteria describe the performance needed to demonstrate achievement of the element.</i>
1. Frame the ethical question applicable to the situation	1.1 Analyse context of situation and identify ethical principles that may apply 1.2 Analyse psychological tendencies and decision-making biases potentially influencing stakeholders 1.3 Identify potential breaches to regulatory requirements if

ELEMENT	PERFORMANCE CRITERIA
	situation is not addressed 1.4 Analyse ethical situation in the context of organisation's purpose and values 1.5 Evaluate impact on organisation's reputation if response to situation was in the public domain
2. Determine ethical response to situation	2.1 Identify key stakeholders and analyse potential impacts 2.2 Analyse situation using an ethical decision-making framework and determine preferred course of action 2.3 Identify situational and psychological barriers impeding the analysis of, and response to, ethical situation 2.4 Seek advice on proposed actions from trusted adviser in the case of highly complex or sensitive matters 2.5 Formulate strategies and processes for responding to situational and psychological barriers
3. Develop implementation plan and carry out ethical response to situation	3.1 Develop an implementation plan for ethical response 3.2 Identify reasons and rationalisations that may be encountered when speaking up on ethical issues, and analyse how to respond to them 3.3 Identify risks and stakeholder concerns, and communication strategies that acknowledge and mitigate them 3.4 Implement planned ethical response independently or with the support of colleagues, as required
4. Evaluate outcomes of ethical response	4.1 Evaluate outcomes of response to ethical situation and identify whether the issue has been resolved and whether other courses of action could or should have been taken 4.2 Determine consequences of action for self and affected parties 4.3 Analyse what the outcomes of the course of action reveal about own and organisational values 4.4 Identify improved approaches for responding to future ethical situations

Foundation Skills

This section describes those language, literacy, numeracy and employment skills that are essential to performance but not explicit in the performance criteria.

SKILL	DESCRIPTION
Learning	Investigates, evaluates and applies information from a range of complex and abstract texts to expand own knowledge

SKILL	DESCRIPTION
	• Considers reliability of an information source against a range of criteria, including author's background, intended audience and purpose
Oral communication	• Participates in verbal exchanges using active listening and questioning techniques when seeking advice and conveying information • Uses language and concepts appropriate to audience and purpose
Initiative and enterprise	• Identifies changes and developments in ethical considerations and situations relating to own responsibilities, and considers their implications when negotiating, planning and undertaking work
Planning and organising	• Monitors progress of plans in achieving agreed outcomes
Self-management	• Discusses volatile subject matter in a conscientious, accurate and factual manner

Unit Mapping Information

Supersedes and is equivalent to FNSINC504 Apply ethical frameworks and principles to make and act upon decisions.

Links

Companion Volume Implementation Guide is found on VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=c7200cc8-0566-4f04-b76f-e89fd6f102fe>