



Australian Government

DEFSO007A Provide general support to combat systems operations

Release: 2

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Modification History

Release	TP version	Comments
2	DEF12 V2	Layout adjusted.
1	DEF12 V1	First release.

Unit Descriptor

This unit covers the competency required to provide general support to combat systems operations.

Application of the Unit

As agreed in the creation of this Training Package, applications for units transferred from the PUA00 Public Safety Training Package will be developed as part of continuous improvement plans, and taking into account the change in Unit of Competency format as detailed in templates for Streamlined Training Packages.

Licensing/Regulatory Information

Not applicable.

Pre-Requisites

Not applicable.

Employability Skills Information

This unit contains employability skills.

Elements and Performance Criteria Pre-Content

Elements describe the essential outcomes of a Unit of Competency.

Performance Criteria describe the required performance needed to demonstrate achievement of the element. Where ***bold italicised*** text is used, further information is detailed in the Range Statement. Assessment of performance is to be consistent with the Evidence Guide.

Elements and Performance Criteria

ELEMENT	PERFORMANCE CRITERIA
1. Participate in workplace briefings	1.1 Workplace briefings are attended, where allocated tasks and general support requirements are received 1.2 Relevant information from the briefing is recorded and clarified as required 1.3 Information or tasks specific to general support requirements are incorporated into own duty performance
2. Prepare and enable equipment for operation	2.1 Ancillary equipment is gathered and made available in preparation to undertake duties 2.2 Equipment is turned on and daily system operability tests are performed 2.3 Equipment faults or defects are recognised and reported in accordance with organisational policies and procedures 2.4 Operational data required to enable equipment function is loaded 2.5 Communication links are checked to confirm ability to communicate internally and externally to the operations room
3. Process and distribute information to promote situational awareness	3.1 Tasks relating to the processing and distribution of information are received and acted on 3.2 Relevant information is gathered and interpreted for application to current situation 3.3 Relevant information is displayed and/or distributed in accordance with organisational policies and procedures 3.4 Security procedures are strictly applied in accordance with organisational policies and procedures 3.5 Currency of information is maintained in accordance with shift supervisor instructions
4. Perform administrative support tasks	4.1 Correspondence is compiled and distributed in accordance with organisational policies and procedures 4.2 Official records of workplace occurrences are maintained to allow for subsequent review in accordance with organisational policies and procedures 4.3 Ancillary equipment stores holding and deficiencies are monitored and reported to shift supervisor in accordance with organisational policies and

ELEMENT	PERFORMANCE CRITERIA
	procedures
5. Clean operations room	5.1 Cleaning equipment is gathered in accordance with cleaning task requirements 5.2 Safety requirements during cleaning duties are applied in accordance with organisational policies and procedures 5.3 Cleaning is conducted in accordance with shift supervisor instructions and organisational policies and procedures 5.4 Chemicals used during cleaning are handled in accordance with standards contained within the appropriate material safety data sheet 5.5 Where departmental equipment is cleaned, manufacturer cleaning instructions are complied with 5.6 At the completion of cleaning, equipment is correctly stored and refurbished ready for later use
6. Secure operations room in preparation for periods of inactivity	6.1 Internal and external communications links are closed in accordance with organisational policies and procedures 6.2 Departmental equipment is sanitised to prevent loss of data or breach of departmental security requirements 6.3 Departmental equipment is correctly shut down and secured in accordance with organisational policies and procedures 6.4 Ancillary equipment is correctly recovered, refurbished and stored ready for later use

Required Skills and Knowledge

This describes the essential skills and knowledge and their level, required for this unit.

Required Skills

- accurately analyse and validate operational data
- apply a range of problem-solving strategies to work outcomes
- clean a workplace in accordance with organisational requirements
- clearly articulate information and advice
- comply with operations room security requirements
- consistently evaluate and monitor own performance
- effectively communicate with operations room personnel and adequately receive and interpret instructions
- maintain a small equipment inventory
- manage own tasks within timeframes

Required Knowledge

- basic cleaning routines and organisational requirements
- basic inventory management policy and procedures
- correspondence and records management policy and procedures
- information support requirements within operations room including collecting, displaying and disseminating information
- management of security policy and procedures
- operations room security requirements
- procedure and requirements for loading and validating operational data into combat systems
- procedure to perform daily system operability testing including recognising and responding to faults
- scope and nature of general support tasks applicable to operations room environment
- use and application of operations room ancillary equipment

Evidence Guide

The evidence guide provides advice on assessment and must be read in conjunction with the Performance Criteria, Required Skills and Knowledge, the Range Statement and the Assessment Guidelines for this Training Package.

Critical aspects for assessment and evidence required to demonstrate competency in this unit

Assessment must confirm the ability to:

- adequately prepare operations room equipment for function
- contribute to information management which promotes operations room situational awareness
- effectively incorporate general support duties into core duties as a member of the operations room shift
- apply organisational security requirement during the performance of duty

Consistency in performance

Competency should be demonstrated over time and across a range of simulated or actual workplace situations.

Context of and specific resources for assessment

Context of assessment

Competency should be assessed over time and across a range of simulated or actual workplace situations.

Specific resources for assessment

Access is required to:

- actual or simulated operations room
- equipment and ancillary equipment used in a functioning operations room
- organisational policies and procedures relevant to a functioning operations room

Method of assessment

In a public safety environment assessment is usually conducted via direct observation in a training environment or in the workplace via subject matter supervision and/or mentoring, which is typically recorded in a competency workbook.

Assessment is completed using appropriately qualified assessors who select the most appropriate method of assessment.

Assessment may occur in an operational environment or in an industry-approved simulated work environment. Forms of assessment that are typically used include:

- direct observation
- interviewing the candidate

- journals and workplace documentation
- third party reports from supervisors
- written or oral questions

Range Statement

The Range Statement relates to the Unit of Competency as a whole. It allows for different work environments and situations that may affect performance. ***Bold italicised*** wording in the Performance Criteria is detailed below.

<i>Relevant information</i> may include:	• Administrative requirements • Area risk state • Authentication policy • Cleaning requirements • Emissions control policy • Emitter state • Equipment requirements • Operator expectations • Security requirements • Serial information • Situational awareness
<i>Ancillary equipment</i> may include:	• Charts • Command support systems • Expandable Bathythermograph • Expendable mobile anti-submarine warfare training target • Headsets • Job aids/aide memoire • Plotting equipment • Stationary
<i>Organisational policies and procedures</i> may include:	• Instructions • Operating manuals • Orders • Relevant Australian Standards • Relevant Commonwealth Acts • Relevant Maritime Laws • Security policy and procedure • Standard Operating Procedures
<i>Operational data</i> may include:	• Air lanes • Combat air patrol stations • Cryptographic information • Data link information • Exercise area data • Handover gates • Local notice to mariners • Reference points • Rendezvous information

	• Sensor tracking sectors
Tasks relating to the processing and distribution of information may include:	• Laying out publications, logs and cryptographic material • Obtaining operational data including call signs, intelligence report, exercise serials • Reading and extracting information from a range of sources in support of operations room activities • Recording operational information on systems such as CCTV, notepad, state boards, visual display screen
Security procedures may include:	• Control of access • Cryptographic material muster • Document security • Information system security • Publication muster • Securing containers
Correspondence may include:	• Email • Information systems • Operations room narrative • Signals • Underwater telephone log
Departmental equipment may include:	• Command support systems • Computers • Information systems • Office machines • State boards • Tactical display • Weapons consoles

Unit Sector(s)

Not applicable.