



Australian Government

DEFCHP001 Provide pastoral care

Release: 2

DEFCHP001 Provide pastoral care

Modification History

Release 2. Modifications made to Assessment Conditions.

Release1. This unit was released in DEF Defence Training Package release 1.0 and meets the Standards for Training Packages.

This unit supersedes and is equivalent to DEFCH001B Provide pastoral care.

- Unit code updated
- Content and formatting updated to comply with the new standards
- All PC transitioned from passive to active voice

Application

This unit describes the skills required to provide pastoral care and counsel to members of an organisation as Defence Chaplains. Chaplains are required to be religious leaders immersed in the practices of their accredited faith group and to operate within a spiritual framework. This includes providing pastoral and counselling ministry to personnel, their families and other authorised personnel.

This unit was developed for Defence Chaplains but may be relevant to others who work in this field.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to.

Those undertaking this unit would work independently and perform complex tasks in a mainly predictable context.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable.

Competency Field

Chaplaincy

Unit Sector

Not applicable.

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes.

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element.

- | | |
|-----------------------------------|--|
| 1 Provide pastoral support | 1.1 Monitor mental, emotional and spiritual well-being of the organisation's members

1.2 Provide frameworks for responding to crisis

1.3 Provide opportunities that enhance spiritual health and wellbeing of the organisation's members

1.4 Develop guidance on availability of chaplaincy and other pastoral services to the organisation's members

1.5 Develop pastoral care and welfare programs

1.6 Identify contact details and leaders within other faith groups within local area

1.7 Identify avenues to provide support to family members

1.8 Identify support agencies and provide support to members and families |
| 2 Administer pastoral care | 2.1 Determine the specific pastoral needs of organisation's members through consultation in order to develop pastoral care plan or program

2.2 Provide pastoral care to organisation's members in their work, home and leisure environments

2.3 Provide pastoral care to family members including those in crisis

2.4 Identify pastoral issues and trends |

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work

environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

This unit supersedes and is equivalent to DEFCH001B Provide pastoral care.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6bdbab1e-11ed-4bc9-9cba-9e1a55d4e4a9>

Assessment Requirements for DEFCHP001 Provide pastoral care

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Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and includes:

- adhering to faith standards, organisational policies and procedures
- selecting language style suitable to audience and context for the purpose of establishing, maintaining and developing relationships
- actively listening
- summarising and clarifying ideas
- using a variety of verbal and non-verbal communication techniques including body language, language style and gesture
- planning
- counselling
- analysing and evaluating information
- supporting members of other faiths
- analysing complex personal issues
- creating a pastoral care plan

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- chaplaincy role
- world religions together with associated religious beliefs and practices
- principles of pastoral care
- relevant organisational processes and protocols
- relevant support agencies and roles
- code of behaviour

- ethical standards
- confidentiality and privacy requirements
- relevant organisational policy

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- acceptable means of simulation assessment.

Links

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