



**Australian Government**

# **Assessment Requirements for DEFCHP001 Provide pastoral care**

**Release: 2**

# Assessment Requirements for DEFCHP001 Provide pastoral care

## Modification History

Release 2. Modifications made to Assessment Conditions.

Release1. This unit was released in DEF Defence Training Package release 1.0 and meets the Standards for Training Packages.

This unit supersedes and is equivalent to DEFCH001B Provide pastoral care.

- Unit code updated
- Content and formatting updated to comply with the new standards
- All PC transitioned from passive to active voice

## Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and includes:

- adhering to faith standards, organisational policies and procedures
- selecting language style suitable to audience and context for the purpose of establishing, maintaining and developing relationships
- actively listening
- summarising and clarifying ideas
- using a variety of verbal and non-verbal communication techniques including body language, language style and gesture
- planning
- counselling
- analysing and evaluating information
- supporting members of other faiths
- analysing complex personal issues
- creating a pastoral care plan

## Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- chaplaincy role
- world religions together with associated religious beliefs and practices
- principles of pastoral care
- relevant organisational processes and protocols
- relevant support agencies and roles
- code of behaviour

- ethical standards
- confidentiality and privacy requirements
- relevant organisational policy

## Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- relevant materials, tools, equipment and personal protective equipment currently used in industry
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- acceptable means of simulation assessment.

## Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6bdbab1e-11ed-4bc9-9cba-9e1a55d4e4a9>