



Australian Government

Assessment Requirements for CUA EVP401

Present information on activities, events and public programs

Release: 1

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Modification History

Release	Comments
Release 1	This version first released with CUA Creative Arts and Culture Training Package version 2.0.

Performance Evidence

Evidence of the ability to:

- translate understanding of required information, objectives, and type of audience into engaging presentations within required timeframes
- effectively use and adapt a range of interpretation and presentation techniques to present information that meets the various needs of different audiences, including those with special needs
- engage audiences in the delivery of above presentations as part of an activity, event or public program
- identify and resolve problems or implement contingency plans during presentations
- obtain and respond to formal and informal participant feedback in accordance with workplace procedures and requirements.

Note: If a specific volume or frequency is not stated, then evidence must be provided at least once.

Knowledge Evidence

To complete the unit requirements safely and effectively, the individual must:

- list available sources of expert advice on the relevant subject matter
- identify features of policies, procedures and practices relating to the provision of public activities, events and programs
- discuss the needs and expectations of different customer groups, including potential cross-cultural communication requirements and protocols
- outline presentation techniques that could be used with a range of customer groups
- explain typical resources required for delivery of activities relevant to the workplace context.

Assessment Conditions

Assessment must be conducted in a safe environment where evidence gathered demonstrates consistent performance of typical activities experienced in creative arts industry environments. The assessment environment must include access to:

- an activity, event or public program in a venue or site where information must be delivered
- an opportunity to present to and interact with a customer group of a size and nature that reflects a typical work environment.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational educational and training legislation, frameworks and/or standards.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=1db201d9-4006-4430-839f-382ef6b803d5>