



Australian Government

CSCSAS016 Provide emergency response to dangerous incidents

Release: 2

CSCSAS016 Provide emergency response to dangerous incidents

Modification History

Release 2. Modifications have been made to:

- Assessment Conditions
- Performance Criteria 4.6 and 4.7 renumbered

Release 1. This unit was released in CSC Correctional Services Training Package release 1.0 and meets the Standards for Training Packages.

This unit supersedes and is equivalent to CSCSAS403A Provide emergency response to dangerous incidents.

- PC 4.1 added, PC 4.3 and 4.5 wording revised

Application

This unit describes the skills required to develop a strategic response to incidents, apply emergency strategies, monitor the environment and incident and review the effectiveness of the response.

This unit applies to those working with offenders in prisons and secure custodial centres. With changes based on different organisation's needs, it can apply to specialist emergency units and to workers in the community where this function is part of the work role. Working as part of a coordinated team is integral to the role.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those related to emergency response.

Those undertaking this unit work independently, drawing upon support from a range of established and new resources. This role requires complex task organisation skills.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable

Competency Field

Safety and security

Unit Sector

Not applicable

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.

1 Develop a strategic response to incidents

- 1.1** Assess and report on the nature, extent and degree of threat from the incident.
- 1.2** Establish communication channels to allow required exchange of information with key people and relevant support agencies.
- 1.3** Analyse resources and vulnerability of the situation and report issues to key people.
- 1.4** Identify immediate action required and take action.

2 Apply emergency strategies

- 2.1** Comply with safety and security procedures in all actions.
- 2.2** Select and use personal protective equipment according to the requirements of the situation.
- 2.3** Guard and protect the welfare of people as the first priority in any action.
- 2.4** Maintain safe access and exit according to situational analysis.
- 2.5** Assess, select and apply controls to achieve objectives with minimum damage to people and the environment.
- 2.6** Provide immediate response to threat or danger to colleagues while preserving personal safety.
- 2.7** Identify and report inability to respond or obstacles to response and seek instructions and support.

3 Monitor the environment and the incident

- 3.1** Constantly assess factors that may create or increase risk of injury or damage, and report them to authorised people.

- 3.2 Maintain protection of evidence.
 - 3.3 Monitor hazard controls to ensure continued effectiveness and accuracy of information.
 - 3.4 Monitor and maintain own and colleagues' safety.
 - 3.5 Identify and report changes in behaviour and conditions.
- 4 **Evaluate and review the effectiveness of the response**
 - 4.1 Document the incident accurately.
 - 4.2 Review and analyse experiences and observations of the incident and report on issues.
 - 4.3 Provide constructive and accurate observations in team discussions and analysis.
 - 4.4 Support formal organisational and personal debriefings and make positive contributions to requirements.
 - 4.5 Identify support needed by team members and provide this according to organisation's procedures.
 - 4.6 Identify training needs and opportunities to improve skills required for effective emergency response.
 - 4.7 Investigate options for training and provide expertise to inform training programs.

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

Supersedes and is equivalent to CSCSAS403A Provide emergency response to dangerous

incidents.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

Assessment Requirements for CSCSAS016 Provide emergency response to dangerous incidents

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Release 2. Modifications have been made to:

- Assessment Conditions
- Performance Criteria 4.6 and 4.7 renumbered

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- Assessment Requirements revised
- Please refer to the advice in the CSC Assessment Guide.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- implementing strategic approaches to incident responses
- using security and surveillance equipment in the workplace according to procedures
- recording and reporting information related to incidents
- supervising a response team
- using effective communication while under pressure

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures related to incident response, emergency procedures and work health and safety
- organisation's delegations, accountability and reporting processes related to critical incidents
- organisation's requirements for documentation and information systems
- security, surveillance and communication equipment available
- preservation of crime scene and evidence requirements
- principles of contingency planning and responses
- employee support services
- response options that are most effective for the degree and nature of risk

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

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