



Australian Government

CSCSAS004 Maintain security of the environment

Release: 1

CSCSAS004 Maintain security of the environment

Modification History

Release	Comments
1	This unit was released in CSC Correctional Services Training Package release 1.0 and meets the Standards for Training Packages. This unit supersedes and is equivalent to CSCSAS204A Maintain security of the environment.

Application

This unit describes the skills required to maintain a confident presence and operational safety.

This unit applies to those working in detention centres, correctional centres or prisons, community corrections offices, justice administration offices and on work sites where detainees, prisoners or offenders are under statutory supervision.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those related to security.

Those undertaking this unit generally work independently but with regular support required to perform routine tasks in a moderate range of familiar and less familiar contexts. The role requires basic communication and simple inferencing skills.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Competency Field

Safety and security

Elements and Performance Criteria

ELEMENTS	PERFORMANCE CRITERIA
Elements describe the essential outcomes	Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.
1. Maintain confident presence	1.1 Maintain a professional image during interactions. 1.2 Respect the independence and personal dignity of all people. 1.3 Provide information and advice that is clear, accurate and

	appropriate for the audience and takes into account cultural and social differences.
2. Maintain operational safety	2.1 Continually review environmental factors to identify distinctive features and characteristics and note changes. 2.2 Check information about people and property and confirm from authorised sources. 2.3 Identify and analyse risk factors according to organisation procedures. 2.4 Maintain precautionary measures to preserve safety of people according to legal requirements and procedures. 2.5 Identify situations requiring assistance and request support promptly.

Foundation Skills

The foundation skills demands of this unit have been mapped for alignment with the Australian Core Skills Framework (ACSF). The following tables outline the performance levels indicated for successful attainment of the unit.

ACSF levels indicative of performance:

1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Learning N/A					Reading					Writing					Oral communication					Numeracy N/A				
Performance variables																								
1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5	1	2	3	4	5
Support					Context					Text complexity					Task complexity									

Further information on ACSF and the foundation skills underpinning this unit can be found in the [Foundation Skills Guide](http://www.govskills.com.au/guides/correctional-services/foundation-skills-guide) <http://www.govskills.com.au/guides/correctional-services/foundation-skills-guide> on the GSA website.

Unit Mapping Information

Supersedes and is equivalent to CSCSAS204A Maintain security of the environment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

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Assessment Requirements for CSCSAS004 Maintain security of the environment

Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

Please refer to the advice in the CSC Assessment Guide.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- using communication techniques in dealings with team members, members of the public, aggressive and uncooperative people, people from other cultures and people with low language and literacy levels
- using electronic communication equipment
- using security equipment and electronic monitoring systems
- using surveillance and observation techniques
- recording and documenting observations and security information

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures related to emergency response and recording and reporting
- alarm systems and electronic monitoring equipment
- effective communication
- interpersonal techniques
- duty of care

Assessment Conditions

This unit contains knowledge which may be assessed off the job, for example, in a structured learning process, and performance outcomes which should be assessed ideally in the workplace in routine activities and in conjunction with other units with specific functional focus.

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered when maintaining security of the environment, including coping with difficulties, irregularities and breakdowns in routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

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