



Australian Government

Assessment Requirements for CSCORG011 Establish and maintain networks

Release: 1

Assessment Requirements for CSCORG011 Establish and maintain networks

Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

Please refer to the advice in the CSC Assessment Guide.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- applying legislation, regulations and organisational policies, procedures and practices relating to the protocol and guidelines that determine contact with other agencies, services and the wider community
- using interpersonal and group communication with diverse internal and external networks, including negotiation, consultation and liaison
- using formal and informal organisational communication channels
- identifying and obtaining assistance to resolve conflicts in a networking context
- applying procedures relating to occupational health and safety, equal employment opportunity, equity and diversity in the context of networking
- promoting a positive and cooperative image of the organisation and its services

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- legislation, regulations, policies and procedures relating to the protocols and guidelines that determine contact with other agencies and services
- organisation structures and protocols, including knowledge of services and programs of the organisation
- key people and service agencies in the community related to services and support for offenders
- organisational and community communication channels
- principles of conflict resolution

- range of effective communication strategies for cooperative and inter-agency decision making
- organisation's code of conduct
- organisation's offender management policies, procedure and protocols

Assessment Conditions

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered when building and maintaining networks, including coping with difficulties, irregularities and breakdowns in routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>