



Australian Government

Assessment Requirements for CSCOFM018

Provide guidance and counsel

Release: 1

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Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

*Please refer to the
advice in the CSC
Assessment Guide.*

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- applying knowledge and understanding of the impact of personal and organisational values
- using a range of effective communication strategies for counselling, mediation, negotiation, advocacy and conflict management
- applying principles of individual responsibility, autonomy and accountability
- using strategies for behaviour management and change

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- cultural, gender, religious and social issues relevant to the individual, relationships and offending circumstances
- service policies and procedures related to case management and professional role
- behavioural and social theory relevant to offender profiles and criminogenic behaviour
- role and function of the criminal justice system
- relevant ethical and professional standards
- service code of conduct and principles of duty of care
- organisation's and department's record keeping and reporting systems with an awareness of environmental and/or sustainability practices
- research and analysis methodology
- welfare system, and community and professional support services
- effects of values and beliefs on own behaviour
- obvious and subtle forms of discrimination

- relevant conditions of orders
- workplace assessment
- industrial relations principles relevant to own and team members' responsibilities

Assessment Conditions

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered by an individual involved in providing guidance and counsel to offenders effectively as part of a coordinated team, including coping with difficulties, irregularities and changes to routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

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