



Australian Government

Assessment Requirements for CSCOFM016 Provide support to offenders in Aboriginal and Torres Strait communities

Release: 1

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Modification History

Release	Comments
1	These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

Please refer to the advice in the CSC Assessment Guide.

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least one occasion.

- communicating effectively with a range of people from diverse cultural backgrounds
- using compromise to reach a balance between traditional practice and statutory requirements
- writing reports for internal and external use
- liaising with Aboriginal and Torres Strait communities to achieve mutually beneficial outcomes
- applying consultation, negotiation and mediation methods appropriate to the audience

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures related to working with Aboriginal or Torres Strait offenders
- duty of care
- Aboriginal culture or Torres Strait culture relevant to the offenders within the service in sufficient detail to underpin effective relationships with the community
- community and departmental services relevant to the needs of offenders and their families
- strategies for community development, including community education and community programs
- Aboriginal and Torres Strait perspective of history, community, law, environment, social structures and relationships, obligations and accountability
- key people who have an impact on the community and the delivery of service to offenders and the protocols for consultation and decision making
- strategies for negotiation and mediation
- cross-cultural conflict management strategies
- principles of case management
- language and communication relevant to working with the community
- relevant recommendations of the Royal Commission into Aboriginal Deaths in Custody

Assessment Conditions

Evidence for assessment must be gathered over time in a range of contexts to ensure the person can achieve the unit outcome and apply the competency in different situations or environments.

Valid assessment of this unit requires a workplace environment or one that closely resembles normal work practice and replicates the range of conditions likely to be encountered by an individual providing support to offenders in Aboriginal and Torres Strait communities effectively as part of a coordinated team, including coping with difficulties, irregularities and changes to routine.

Assessors must satisfy the NVR/AQTF mandatory competency requirements for assessors.

Links

GSA website - <http://www.govskills.com.au>

CSC Assessment Guide -

<http://www.govskills.com.au/guides/correctional-services/assessment-guide>

CSC Knowledge Guide -

<http://www.govskills.com.au/guides/correctional-services/knowledge-guide>

CSC Implementation Guide -

<http://www.govskills.com.au/guides/correctional-services/implementation-guide>