



Australian Government

Assessment Requirements for CSCINT009

Manage intervention strategies for offenders

Release: 1

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Modification History

Release 1. This is the first release of this unit of competency in the CSC Correctional Services Training Package Release 3.0

Performance Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria on at least one occasion and include:

- using a range of network and consultation strategies with internal and external stakeholders
- coordinating the organisation's offender or case management model
- liaising with a wide range of professional and specialist service providers
- using the organisation's information management system
- using communication strategies for counselling and negotiation
- using relevant review and evaluation techniques to determine the effectiveness of programs.

Knowledge Evidence

Evidence required to demonstrate competence in this unit must be relevant to and satisfy all of the requirements of the elements and performance criteria and include knowledge of:

- organisation's strategic plans and objectives that relate to the use of programs and services for offenders to achieve the outcomes required
- range of agencies within and outside the organisation providing programs for offenders and criteria and conditions for service
- organisation's offender risk management system
- organisation's offender or case management model
- programs and resources relevant to offender development
- principles and models of community development and their role in offender support and rehabilitation
- how empirical research supports offender participation in programs
- legislation, regulations and organisational policies, procedures and objectives related to court orders, relationship with community and other service agencies
- key people in the local community and community agencies and services including the parole board
- networks and liaison protocol
- effective communication strategies, including cross-cultural
- program considerations/objectives including:
 - statutory requirements (courts or parole board)

- sentence plans
- post-release plans including reintegration to community
- personal goals of offenders
- strategies to seek feedback and evaluate program effectiveness.

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace policies, procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment, facilities and personal protective equipment (PPE) currently used in industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>