



Australian Government

CSCINT002 Assist offenders to change behaviour

Release: 2

CSCINT002 Assist offenders to change behaviour

Modification History

Release 2. Modifications have been made to:

- Assessment Conditions

Release 1. This unit was released in CSC Correctional Services Training Package release 1.0 and meets the Standards for Training Packages.

This unit supersedes and is equivalent to CSCINT401A Assist offenders to change behaviour.

- PC 1.4, 1.6, 2.4 wording revised

Application

This unit describes the skills required to support and monitor progress of offenders against their established change plan. It also covers the skills to review plan outcomes, provide feedback and recognise achievements.

This unit describes the performance standards expected for those working in a custodial, community or supervision environment within correctional services.

The skills and knowledge described in this unit must be applied within the legislative, regulatory and policy environment in which they are carried out. Organisational policies and procedures must be consulted and adhered to, particularly those related to contact with offenders.

A person undertaking this role would normally work autonomously with support from a range of established sources. The role is complex, drawing upon the candidate's extracting, extrapolating and inferencing processes.

No licensing, legislative or certification requirements apply to unit at the time of publication.

Pre-requisite Unit

Not applicable

Competency Field

Intervention

Unit Sector

Not applicable

Elements and Performance Criteria

ELEMENTS

Elements describe the essential outcomes

1 Support and monitor progress against plans

2 Review the process and outcomes of personal plans

PERFORMANCE CRITERIA

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions section.

- 1.1** Maintain contact with offenders according to program agreements in a supportive but non-intrusive manner.
- 1.2** Check signs of progress or obstacles and review and adjust intervention plans.
- 1.3** Consult colleagues working with offenders for information about progress and check information with a range of sources.
- 1.4** Exchange information with colleagues that is designed to promote co-operation in the implementation of change.
- 1.5** Negotiate and provide support where progress and obstacles indicate a need.
- 1.6** Negotiate and implement agreed consequences and incentives where beneficial.
- 2.1** Identify and match outcomes against the plans and the indicators of progress.
- 2.2** Give effective and relevant feedback at progressive stages based on the personal goals and timetables agreed in plans.
- 2.3** Negotiate new or adjusted goals and timeframes and adjust plans to reflect new agreements.
- 2.4** Recognise offender's achievements.

Foundation Skills

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Range of Conditions

Range is restricted to essential operating conditions and any other variables essential to the work environment.

Non-essential conditions may be found in the Companion Volume Implementation Guide.

Unit Mapping Information

Supersedes and is equivalent to CSCINT402A Assist offenders to change behaviour.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=114e25cd-3a2c-4490-baae-47d68dcd2fde>

Assessment Requirements for CSCINT002 Assist offenders to change behaviour

Modification History

Release 2. Modifications have been made to:

- Assessment Conditions

Release 1. These Assessment Requirements were released in CSC Correctional Services Training Package release 1.0 and meet the Standards for Training Packages.

- Assessment requirements revised

Performance Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the candidate must demonstrate evidence of performance of the following on at least two occasions.

- making clear agreements with offenders about goals, processes and outcomes
- establishing a balance between being directive and the offender maintaining responsibility and control over plan
- operating as part of a case management team
- providing support in the maintenance and review of personal change plans
- demonstrating appropriate responses to positive and negative developments
- maintaining offenders' focus on personal responsibility

Knowledge Evidence

Evidence required to demonstrate competence must satisfy all of the requirements of the elements and performance criteria. If not otherwise specified the depth of knowledge demonstrated must be appropriate to the job context of the candidate.

- organisation's policies and procedures in relation to offender management
- code of conduct
- duty of care
- confidentiality and right to information
- contributing factors to offending behaviour
- communication techniques
- offender information system
- internal recording and reporting systems
- available support services and people

Assessment Conditions

Assessors must hold credentials specified within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must satisfy the Principles of Assessment and Rules of Evidence and all regulatory requirements included within the Standards for Registered Training Organisations current at the time of assessment.

Assessment must occur in workplace operational situations. Where this is not appropriate, assessment must occur in simulated workplace operational situations that reflect workplace conditions.

Assessment processes and techniques must be appropriate to the language, literacy and numeracy requirements of the work being performed and the needs of the candidate.

Resources for assessment must include access to:

- a range of relevant exercises, case studies and/or simulations
- acceptable means of simulation assessment
- applicable documentation, including workplace procedures, regulations, codes of practice and operation manuals
- relevant materials, tools, equipment and PPE currently used in industry.

Links

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