



Australian Government

CPP31212 Certificate III in Swimming Pool and Spa Service

Release 2

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Modification History

Version	Comment
1	This version first released with CPP07 Property Services Training Package Version 13.
	Update to one superseded non-native elective unit:
2	• RIIOHS202A to RIIWHS202D
	This version released with CPP07 Version 14.4

Description

This is an entry-level qualification that provides the competencies required by swimming pool and spa technicians to routinely maintain swimming pools and spas in domestic, commercial and public settings.

The qualification is suitable for an Australian Apprenticeship pathway.

Pathways Information

Not applicable.

Licensing/Regulatory Information

Not applicable.

Entry Requirements

Not applicable.

Employability Skills Summary

Employability skill	Industry/enterprise requirements for this qualification
Communication	• listen to and understand work instructions, directions and feedback • speak clearly and directly to relay information • read and apply workplace-related documentation, such as Australian standards and Australian Competition and Consumer Commission product safety guidelines • prepare customer documentation • interpret the needs of team members from clear information and feedback • apply basic numeracy skills to workplace requirements involving measuring and calculating • establish and use networks • share information with other staff
Teamwork	• work with diverse individuals and groups • apply knowledge of own role as part of a team • identify and use the strengths of other team members • give and receive feedback to assist in meeting own, team and enterprise goals • apply strategies to support team members and prevent conflict within work teams
Problem solving	• develop practical solutions to workplace problems • show independence and initiative in identifying problems • solve problems individually or in teams • apply a range of strategies in problem solving • use numeracy skills to solve problems, e.g. time management and simple calculations • listen to and resolve concerns in relation to workplace issues • resolve client concerns relative to workplace responsibilities
Initiative and enterprise	• adapt to new situations • be creative in response to workplace challenges • identify opportunities that might not be obvious to others • generate a range of options in response to workplace matters • develop innovative solutions within established guidelines
Planning and organising	• collect and organise information • use basic business systems for planning and organising • take initiative and make decisions within workplace role and authorised limits • participate in continuous improvement and planning processes • work within or establish clear work goals and deliverables

	• identify resources required for workplace tasks • manage own time and priorities • adapt resource allocations to cope with contingencies
Self-management	• be self-motivated • implement sustainable practices • monitor and evaluate own performance • take responsibility at the appropriate level
Learning	• be open to learning new ideas and techniques • participate in ongoing learning • learn new skills and techniques • take responsibility for own learning • contribute to the learning of others by sharing information • participate in developing own learning plans, for example as part of performance management
Technology	• apply a range of tools and items of equipment in servicing and maintaining swimming pools and spas • use technology and related workplace equipment • use a range of manual and electronic measuring instruments to assess water quality • use basic technology skills to organise data • adapt to new technology skill requirements • apply WHS knowledge when using technology

The detail of the above employability skills is representative of the property services industry in general and may not reflect specific job roles. Learning and assessment strategies for this qualification should be based on the requirements as identified in units of competency that meet packaging guidelines.

This table is a summary of employability skills that are typical of this qualification and should not be interpreted as definitive.

Packaging Rules

To achieve this qualification, the candidate must demonstrate competency in:

- 18 units of competency:
 - 12 core units
 - 6 elective units.

The elective units must ensure the integrity of the AQF alignment and contribute to a valid, industry-supported vocational outcome and are to be chosen as follows:

- all six may be chosen from the elective units listed below

- up to three units may be chosen from other Certificate III or Certificate IV qualifications in CPP07, or another current Training Package or accredited course, provided they have not been previously chosen.

Core units

BSBWOR301B	Organise personal work priorities and development
CPPCMN3005A	Complete client documentation
CPPDSM3009A	Maintain workplace safety in the property industry
CPPSPS3001A	Handle, transport and store swimming pool and spa chemicals safely
CPPSPS3002A	Perform basic swimming pool and spa measurements and calculations
CPPSPS3003A	Routinely maintain swimming pools and spas
CPPSPS3004A	Routinely maintain swimming pool and spa water circulation and filtration systems
CPPSPS3005A	Routinely maintain swimming pool and spa dosing systems
CPPSPS3006A	Routinely maintain swimming pool and spa cleaning and vacuuming systems
CPPSPS3008A	Work in the swimming pool and spa servicing industry
SISCAQU201A	Monitor pool water quality
SISCAQU304A	Maintain pool water quality

Elective units

CPCCCM2010A	Work safely at heights
CPCCOHS2001A	Apply OHS requirements, policies and procedures in the construction industry
CPPDSM3010B	Meet customer needs and expectations in the property industry
CPPSPS3007A	Routinely maintain swimming pool and spa heating systems

CPPSPS3009A	Maintain swimming pool and spa stock
CPPSPS3010A	Sell swimming pool and spa products and services
CPPSPS3011A	Use and maintain business technology related to swimming pool and spa servicing
CPPSPS3012A	Read and apply information from swimming pool and spa technical manuals
HLTFA311A	Apply first aid
RIIWHS202D	Enter and work in confined spaces

Custom Content Section

Not applicable.