



Australian Government

Assessment Requirements for CPPSPS4016 Advise on swimming pool and spa products and services

Release: 1

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Modification History

Release 1 This version first released with CPP Property Services Training Package Release 9.0.

Supersedes and is equivalent to CPPSPS4016A Advise on swimming pool and spa products and services. Added in content from CPPSPS4011A Comply with regulatory requirements for swimming pool and spa servicing and WHS. Updated to meet the Standards for Training Packages.

Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria of this unit by:

- providing advice about swimming pool and spa products on at least three occasions
- providing advice about swimming pool and spa services on at least three occasions.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- key requirements of relevant commonwealth, state or territory, and local government regulations and Australian standards related to swimming pool and spa servicing:
 - consumer protection
 - work health and safety
 - public health
 - dangerous goods
 - environment and waste disposal
 - Australian Competition and Consumer Commission product safety guidelines
 - electrical and plumbing regulations related to own work
- enterprise policies and procedures related to:
 - compliance with regulations
 - maintenance of knowledge of regulations
 - roles, responsibilities and limitations of own role
 - customer service including dealing with complaints and feedback
 - developing product and service knowledge
 - recommending products and services
- work instructions:
 - site requirements, including access

- personal protective clothing and equipment requirements
- equipment and systems location information
- maintenance information
- warranties and guarantees
- enterprise swimming pool and spa product and service range, features and benefits:
 - maintenance, service and repair
 - equipment and accessories
 - chemicals
 - technical advice, including water hydraulics
- components, spare parts and consumable items for swimming pool and spa systems:
 - automation
 - lighting
 - heating
 - circulation and filtration
 - chlorination
 - cleaning and vacuuming
 - swimming pool and spa toys
 - water testing and kits
- swimming pool and spa chemical safety
- sources of product and services knowledge
- terminology and technical terms for swimming pool and spa products and services.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be undertaken in the workplace or in a simulated workplace environment.

Candidates must be provided with:

- relevant regulations, codes, standards, enterprise policies and procedures
- technical and commercial references with current information on swimming pool and spa products and services.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>