



Australian Government

Assessment Requirements for CPPSPS4009

Estimate cost of swimming pool and spa products and services

Release: 1

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Modification History

Release 1 This version first released with CPP Property Services Training Package Release 9.0.

Supersedes and is equivalent to CPPSPS4009A Estimate cost of swimming pool and spa products and services. Updated to meet the Standards for Training Packages.

Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria of this unit by:

- preparing and presenting three written estimates of the cost for the supply of swimming pool and spa products and services. Different products and services must be used for each estimate.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- key requirements of relevant commonwealth, state or territory, and local government regulations and Australian standards related to swimming pool and spa servicing:
 - consumer protection
 - work health and safety
 - public health
 - dangerous goods
 - environment and waste disposal
 - Australian Competition and Consumer Commission product safety guidelines
 - electrical and plumbing regulations related to own work
- enterprise policies and procedures related to:
 - compliance with regulations
 - maintenance of knowledge of regulations
 - roles, responsibilities and limitations of own role
- work instructions:
 - site requirements, including access
 - personal protective clothing and equipment requirements
 - warranties and guarantees
- customer service principles

- enterprise policies and procedures:
 - dealing with client complaints
 - developing product and service knowledge
- factors involved in estimating costs:
 - cost range
 - ethical practices in identifying suppliers and product and service information
 - product and service specifications
 - inclusions, exclusions and limitations
- sources of information on products and services relevant to swimming pools and spas
- swimming pool and spa products and services:
 - accessories
 - chemicals
 - maintenance and servicing.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be undertaken in the workplace or in a simulated workplace environment.

Candidates must be provided with:

- relevant regulations, codes, standards, enterprise policies and procedures
- technical and commercial references with current information on swimming pool and spa products and services and procedures for determining cost of swimming pool and spa products and services.

Links

Companion volumes to this training package are available at the VETNet website -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>