



Australian Government

Assessment Requirements for CPPSPS3011

Use and maintain business technology related to swimming pool and spa servicing

Release: 1

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Modification History

Release 1.

Supersedes and is equivalent to CPPSPS3011A.

Unit of competency upgraded to reflect Standards for Training Packages 2012.

This version first released with CPP Property Services Training Package Version 6.0.

Performance Evidence

To demonstrate competency in this unit, a person must use and maintain business technology equipment related to swimming pool and spa servicing, including using and maintaining three pieces of equipment in completing work tasks associated with swimming pool and spa servicing.

One piece of equipment must be selected from each of the following three lists:

- general business equipment (select 1):
 - digital camera
 - electronic diary or scheduler
 - electronic tablet
 - global positioning system (GPS)
 - laptop or personal computer
 - modem
 - printer
 - smart phone
 - mobile device
- point-of-sale equipment (select 1):
 - cash register
 - EFTPOS equipment
 - scanner
- swimming pool and spa-specific equipment (select 1):
 - chlorometer
 - digital water testing device
 - electronic stopwatch
 - electronic thermometer
 - photometer
 - pool management software package.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- requirements of jurisdictional legislation and regulations relating to using and maintaining business technology equipment related to swimming pool and spa servicing, including those for work health and safety (WHS) and protection of the environment
- workplace procedures for using and maintaining business technology equipment related to swimming pool and spa servicing, including interpreting work orders and reporting problems
 - equipment manuals
 - training programs
 - videos
 - on-line information
- processes to access and use:
 - information in manuals, training booklets and/or online help or help-desks to support use of business technology related to swimming pool and spa servicing
 - items of business technology for tasks commonly undertaken in the swimming pool and spa servicing industry
- use, maintenance and storage procedures for:
 - general business technology related to swimming pool and spa servicing
 - point-of-sale equipment related to swimming pool and spa servicing
 - swimming pool and spa-specific equipment.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment of performance must be undertaken in the workplace or in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits expected in a workplace.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- work site/s and specifications to using and maintaining business technology equipment related to swimming pool and spa servicing
- appropriate documents, safety data sheets (SDSs) and business technology equipment currently used in industry
- business technology equipment use and maintenance information
- requirements of appropriate sections of legislation and regulations
- relevant workplace policies and procedures.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>