



Australian Government

CPPSPS3008 Work in the swimming pool and spa servicing industry

Release: 1

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Modification History

Release 1.

Supersedes and is equivalent to CPPSPS3008A.

Unit of competency upgraded to reflect Standards for Training Packages 2012.

This version first released with CPP Property Services Training Package Version 6.0.

Application

This unit of competency specifies the skills and knowledge required to work in the swimming pool and spa servicing industry.

It includes:

- the basic entry-level functions that enable compliance with legislative requirements and industry
- complying with enterprise ethical standards and codes of conduct
- identifying own work role and responsibilities
- participating in a team
- identifying risks
- awareness of the environmental regulations and employment arrangements that apply to swimming pool and spa technicians.

It applies to swimming pool and spa technicians, and related industry professionals and specialists, with limited supervisory responsibilities who perform their duties alone or as members of a team.

No licensing, legislative, regulatory, or certification requirements apply to this unit of competency at the time of endorsement.

Pre-requisite Unit

Nil

Unit Sector

Swimming pool and spa servicing

Elements and Performance Criteria

Elements describe the essential outcomes.	Performance criteria describe what needs to be done to demonstrate achievement of the element.
1. Comply with	1.1 Identify and apply legislative and regulatory requirements

legislative and regulatory requirements for working in the swimming pool and spa servicing industry.	for working in the swimming pool and spa servicing industry. 1.2 Confirm own understanding of legislative requirements for swimming pool and spa technicians with supervisor. 1.3 Identify situations requiring specialist advice to meet legislative requirements, and seek assistance as required. 1.4 Report breaches or potential breaches of legislative requirements.
2. Comply with ethical practices and codes of conduct while working as a swimming pool and spa technician.	2.1 Review and apply industry, business and association standards, and codes of ethics, practice and/or conduct. 2.2 Confirm own understanding of ethical and conduct requirements with supervisor 2.3 Identify and review situations requiring specialist advice and seek assistance as required.
3. Review own work role while working as a swimming pool and spa technician.	3.1 Identify own work role and responsibilities and confirm with supervisor. 3.2 Identify, schedule and complete work tasks within designated timeframes. 3.3 Seek feedback from clients and colleagues relating to own competence and performance and use to identify areas for improvement 3.4 Record and maintain information regarding learning and professional development in line with workplace requirements. 3.5 Complete and store work completion documentation.
4. Work as a member of a team.	4.1 Confirm team goals in accordance with workplace requirements. 4.2 Apply strategies to identify own role in the team, support other team members, and prevent conflict within the team. 4.3 Provide information to clients on compliance of swimming pool or spa and environs with safety legislation. 4.4 Give and receive feedback to assist the team to meet own, team and workplace goals.
5. Identify hazards and minimise risks involved in working as a swimming pool and spa technician.	5.1 identify hazards, assess risks and determine and implement risk control measures. 5.2 Apply workplace policies and procedures for minimising risks. 5.3 Provide information to clients on compliance of swimming pool or spa and environs with safety legislation. 5.4 Identify and review own limitations in identifying risks,

	and seek assistance as required.
6. Review industry employment requirements for working as a swimming pool and spa technician	6.1 Access and review industry employment requirements to determine own professional development needs and priorities. 6.2 Access and review employee and employer rights and responsibilities, including remuneration and employment conditions. 6.3 Maintain organisational personal presentation standards.

Foundation Skills

This section describes the language, literacy, numeracy and employment skills essential to performance in this unit but not explicit in the performance criteria:

- reading skills to:
 - interpret legislative and regulatory and workplace requirements
- writing skills to:
 - report breaches of requirements
 - record information on learning and professional development
 - record work completion information
- oral communication skills to:
 - seek specialist advice
 - confirm understanding with supervisor
 - communicate effectively with colleagues in a team
 - report potential risks
 - provide clients with information
 - seek feedback from clients and colleagues.

Unit Mapping Information

Supersedes and is equivalent to CPPSPS3008A Work in the swimming pool and spa servicing industry.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

Assessment Requirements for CPPSPS3008 Work in the swimming pool and spa servicing industry

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Performance Evidence

To demonstrate competency in this unit, a person must demonstrate working consistently and effectively as a swimming pool and spa servicing technician.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- requirements of jurisdictional work health and safety and environmental legislation and regulations relating to working in the swimming pool and spa servicing industry
- workplace requirements for undertaking all aspects of Work in the swimming pool and spa servicing industry, including:
 - work health and safety procedures
 - workplace emergency procedures
 - use of safety data sheets (SDSs)
 - emergency responses relating to hazardous materials and chemicals
 - interpreting work orders and reporting problems
- Australian Competition and Consumer Commission product safety guidelines for spas and pools
- Australian Standards and associated handbooks, including:
 - AS 1926.1 Swimming pool safety – Safety barriers for swimming pools
 - AS 1926.2 Swimming pool safety – Location of safety barriers for swimming pools
 - AS 1926.3 Swimming pool safety – Water recirculation systems
 - AS 3633 Private swimming pools – Water quality
 - AS 3634 Solar heating systems for swimming pools
 - AS 3979 Hydrotherapy pools
 - HB 241 Water Management for Public Swimming Pools and Spas
 - S8.1.12.0203 Safe Work Methods – Pool Chemicals – Safe handling
- workplace procedures for working in the swimming pool and spa servicing industry
- customer service principles relating to working in the swimming pool and spa servicing industry

- industry codes of practice and ethics relating to working in the swimming pool and spa servicing industry
- principles of effective communication relating to working in the swimming pool and spa servicing industry
- processes for scheduling, time management and monitoring of work tasks relating to working in the swimming pool and spa servicing industry
- techniques for seeking and acting upon feedback on own competence and performance relating to working in the swimming pool and spa servicing industry
- principles of risk assessment and risk mitigation relating to working in the swimming pool and spa servicing industry
- processes for completing workplace documentation relating to working in the swimming pool and spa servicing industry
- employment requirements and employer and employee rights and responsibilities relating to working in the swimming pool and spa servicing industry
- swimming pool and spa servicing industry remuneration and employment conditions
- processes for establishing own professional development needs and priorities relating to working in the swimming pool and spa servicing industry.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment of performance must be undertaken in the workplace or in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits expected in a workplace.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- work site/s and specifications for working in the swimming pool and spa servicing industry
- appropriate documents, SDSs and PPE currently used in industry
- requirements of appropriate sections of legislation and regulations
- relevant workplace policies and procedures.

Links

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