



Australian Government

CPPSEC4025 Advise on operational requirements to maintain crowded place security

Release: 1

CPPSEC4025 Advise on operational requirements to maintain crowded place security

Modification History

Release 1 This version first released with CPP Property Services Training Package Release 9.0.

New unit.

Application

This unit specifies the skills and knowledge required to advise on operational requirements to maintain security of crowded places. Crowded places are sites and events open to use by large numbers of people on a predictable basis as defined in *Australia's Strategy for Protecting Crowded Places from Terrorism 2017* (Crowded Places Strategy). The unit includes identifying risk mitigation strategies based on security vulnerabilities and planning feasible operational security measures to provide protective security and mitigate risks to people and property

This unit is suitable for those using specialised knowledge to complete routine and non-routine tasks and using their own judgement to deal with predictable and sometimes unpredictable problems.

Legislative, regulatory or certification requirements apply in some states and territories to the provision of advice on security solutions, strategies, protocols and procedures. For further information, check with the relevant regulatory authority.

Pre-requisite Unit

None.

Unit Sector

Security/Risk management

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe what needs to be done to demonstrate achievement of the element.

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| 1 Identify risk mitigation strategies for crowded place. | 1.1 Access and interpret work instructions to confirm client, legislative and regulatory requirements and timeframes for advice provision. |
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- 1.2 Consult with relevant persons to clarify crowded place security requirements and obtain information to support operational objectives.
 - 1.3 Source intelligence to verify current national terrorism threat level and context.
 - 1.4 Source and interpret information to clarify existing security arrangements and identified security vulnerabilities for crowded place.
 - 1.5 Formulate risk mitigation strategies proportionate to security vulnerabilities and level of threat.
 - 1.6 Recognise own limitations in advising on operational requirements to maintain security of crowded place and access specialist resources or advice to meet client requirements.
- 2 Determine operational security requirements for crowded place.
 - 2.1 Interpret crowded place documentation and maps to gain full understanding of operational parameters.
 - 2.2 Inspect crowded place to identify and assess access and exit points, thoroughfares and movement patterns that could threaten security.
 - 2.3 Plan operational security measures to provide protective security for crowded place in accordance with risk mitigation strategies and client requirements.
 - 2.4 Verify feasibility of operational security measures to ensure implementation is feasible and complies with client, legislative and regulatory requirements.
 - 2.5 Plan contingency measures that respond to changing operational circumstances and risk levels.
 - 2.6 Estimate and document the types and numbers of resources required to apply layered security for crowded place.
- 3 Finalise and present operational security recommendations for
 - 3.1 Use technology to finalise and document operational security recommendations to maintain crowded place security.

crowded place.

- 3.2 Check to ensure operational security recommendations address identified risks and contingency requirements and are supported by verifiable information.
- 3.3 Present operational security recommendations to relevant persons for feedback within agreed timeframes.
- 3.4 Use questioning and active listening to explain operational measures and implementation requirements.
- 3.5 Secure crowded place and operational security documentation in a manner that facilitates future retrieval and maintains confidentiality.

Foundation Skills

As well as the foundation skills explicit in the performance criteria of this unit, candidates require:

- oral communication skills to use clear explanations, active listening and questioning skills to convey and clarify operational information
- reading skills to analyse and evaluate key requirements of crowded place documentation including plans, procedures and schematics
- writing skills to prepare succinct and logically structured advice on operational requirements to maintain crowded place security.

Unit Mapping Information

No equivalent unit.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

Assessment Requirements for CPPSEC4025 Advise on operational requirements to maintain crowded place security

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Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria of this unit by documenting and presenting advice on operational requirements to maintain security for two different crowded places:

- one involving buildings with multiple access points such as a stadium or shopping centre:
 - anticipated security risks must include active armed offender and an improvised explosive device
- one involving open spaces and large volumes of people such as a shopping mall or place of mass gathering:
 - risks must include active armed offender and hostile vehicle.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- characteristics of crowded places that make them attractive to an attack:
 - crowded place is symbolic
 - crowded place attracts a large number of people at any one time
 - people gather at the crowded place on a predictable basis
 - density of people is high
 - crowded place has significant social importance to nation, state or territory
 - interruption to functioning of crowded place would have significant economic impact to nation, state or territory
 - offenders could enter, attack and leave crowded place without detection
 - offenders can easily access information about the crowded place when planning an attack
- crowd behaviour, dynamics and movement patterns that can threaten security in a crowded place
- crowded place plans, policies and procedures including those covering emergency and evacuation

- crowded place layout, including entrances, exits, first-aid points, thoroughfares and potential hazards
- legislative and regulatory requirements for advising on operational requirements to maintain crowded place security in the jurisdiction of operation
- licensing requirements in the security industry
- operational security measures that provide protective security for crowded places against:
 - active armed offenders
 - improvised explosive devices
 - chemical weapons
 - hostile vehicles
- purpose of *Australia's Strategy for Protecting Crowded Places from Terrorism* and understanding of:
 - concept of layered security and how it is applied to protect crowded places
 - definition of crowded places
 - definition of hostile vehicles and methods of attack
 - general features of improvised explosive devices and recommended incident response
 - key security issues for crowded places
 - objectives, characteristics and identification of active armed offenders
 - signs of chemical weapons attack and recommend response
 - those with a role in protecting the security of crowded places including roles and responsibilities of owners and operators and private security providers
- security vulnerabilities of crowded places and risk mitigation strategies for each
- types and purpose of resources that may be deployed as part of a layered security approach when protecting crowded places:
 - access control systems and equipment
 - manpower
 - physical barriers
 - surveillance equipment
- ways that social and cultural differences may be expressed.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainers licence (where such a licence exists within the relevant jurisdiction) and the licence for performing the security activities for which the individual is providing training or assessment. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.

Assessment must be conducted in the workplace or in a simulated workplace environment. Candidates must have access to:

- legislation and regulations that apply to providing advice on operational requirements to maintain crowded place security in the jurisdiction of operation
- plans, policies and procedures, information technologies and resources required to achieve the performance evidence
- *Australia's Strategy for Protecting Crowded Places from Terrorism*
- *Active Armed Offender Guidelines for Crowded Places*
- *Improvised Explosive Device Guidelines for Crowded Places*
- *Chemical Weapon Guidelines for Crowded Places*
- *Hostile Vehicle Guidelines for Crowded Places.*

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