



Australian Government

CPPSEC2107 Patrol premises to monitor property and maintain security

Release: 1

CPPSEC2107 Patrol premises to monitor property and maintain security

Modification History

Release 1.

Supersedes and is equivalent to CPPSEC2015A Patrol premises.

Updated to meet the Standards for Training Packages.

This version first released with CPP Property Services Training Package Version 7.0.

Application

This unit specifies the skills and knowledge required to patrol premises to monitor property and maintain security.

It includes:

- clarifying and applying standard operating procedures and workplace policies including workplace health and safety (WHS) to comply with legal rights and responsibilities
- conducting a complete patrol sequence to meet work instructions, including activating and deactivating alarms or other security systems, monitoring and inspecting property and access points to confirm security status
- confirming alarm signals and assessing and responding to potential security risks.

It applies to people working under general supervision as members of a security team.

This unit may form part of the licensing requirements for people engaged in security operations in those states and territories where these are regulated activities.

Pre-requisite Unit

Nil

Unit Sector

Security operations

Elements and Performance Criteria

Elements describe the essential outcomes.	Performance criteria describe what needs to be done to demonstrate achievement of the element.
1. Confirm and comply with work procedures and legal requirements for security patrol.	1.1 Read work instructions and standard operating procedures for patrol and clarify work tasks with relevant persons. 1.2 Read workplace policies including WHS and apply to work tasks to ensure compliance with legal rights and responsibilities when performing security patrol.

2. Prepare for security patrol.	2.1 Maintain personal dress and presentation to meet work instructions and workplace standards for appearance. 2.2 Check resources and equipment for operational effectiveness following manufacturers' instructions, and replace or report faulty or damaged equipment. 2.3 Confirm patrol area, access and entry points and alarm locations, and clarify issues with relevant persons.
3. Carry out patrol sequence and monitoring.	3.1 Conduct systematic personal safety checks on a regular basis in accordance with workplace requirements. 3.2 Patrol premises following site patrol schedules, routes and work instructions. 3.3 Activate and deactivate alarms or other security systems following procedures. 3.4 Monitor and inspect property and access points to confirm security status in accordance with work instructions. 3.5 Use communication processes and equipment to regularly convey security status to relevant persons.
4. Identify, report and respond to security risks.	4.1 Confirm alarm signals and identify potential security risks. 4.2 Communicate security risk details to relevant persons, and request assistance. 4.3 Assess risk and carry out security response within scope of own competence and authority. 4.4 Monitor changing circumstances and adjust response to maintain security.
5. Finalise patrol and complete documentation.	5.1 Complete patrol sequence and confirm security of premises. 5.2 Record details of patrol and incidents using workplace documentation.

Foundation Skills

This section describes the language, literacy, numeracy and employment skills essential to performance in this unit but not explicit in the performance criteria:

- language skills to provide information or advice using structure and language to suit the audience
- writing skills to record and describe observations and complete forms
- reading skills to understand and follow:

- standard operating procedures and policies that clarify legal rights and responsibilities and WHS requirements
- maps and other site information when clarifying the patrol area
- speaking and listening skills to:
 - ask questions and listen to answers to gain information or confirm understanding when negotiating to resolve conflict
 - orally report security risk information using a radio or telephone
 - communicate with emergency services
- numeracy skills to estimate time required to complete patrol activities
- problem solving skills to interpret alarm signals
- self-management skills to plan tasks to meet job requirements.

Unit Mapping Information

Supersedes and is equivalent to CPPSEC2015A Patrol premises.

Links

Companion volumes to this training package are available at the VETNet website -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

Assessment Requirements for CPPSEC2107 Patrol premises to monitor property and maintain security

Modification History

Release 1.

Supersedes and is equivalent to CPPSEC2015A Patrol premises.

Updated to meet the Standards for Training Packages.

This version first released with CPP Property Services Training Package Version 7.0.

Performance Evidence

To demonstrate competency in this unit, a person must conduct two patrols to monitor property and maintain security, involving, at a minimum, the following scenarios for each patrol:

- an alarm activation
- indications of unauthorised access
- the presence of an intruder.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- standard operating procedures and workplace policies that ensure compliance with legislative and regulatory requirements when conducting security patrols:
 - apprehension, arrest and restraint of persons
 - crowd control and control of persons under the influence of intoxicating substances
 - duty of care
 - licensing requirements and limits of own authority
 - trespass and the removal of persons
 - use of force
 - workplace health and safety (WHS)
- approved communication terminology, call signs and radio channels used in the security industry
- current national terrorism threat level and context
- differences between procedures for mobile and static patrols
- methods for monitoring property and access points
- operational principles of basic security and alarm systems, communications and protective equipment
- procedures for alarm response including responding to multiple alarm activations
- process of dynamic risk assessment and how it is applied

- purpose of Australia's *Strategy for Protecting Crowded Places from Terrorism* and understanding of:
 - definition of crowded places
 - key security issues for crowded places
 - objectives, characteristics and identification of active armed offenders
 - definition of hostile vehicles and methods of attack
 - signs of chemical weapons attack and recommended response
 - general features of improvised explosive devices and recommended incident response
- types of security risk situations that may be encountered during patrol operations and appropriate responses
- site emergency and evacuation plan and procedures
- site layout, including access and exit points and location of alarms and security systems
- the phonetic alphabet and how it is used
- types of behavioural anomalies and suspect behaviours that can indicate criminal activity, hostile reconnaissance or the potential for terrorist activity.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations (RTOs). All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainer's licence (where such a licence exists within the relevant jurisdiction) and a security operative licence that authorises the security activities about which the individual is training/assessing. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.

Assessment of performance must be undertaken in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits that would be expected in a workplace.

The assessment of performance evidence must be done by direct observation of the learner by an assessor, either by an assessor observing the learner physically or by an assessor observing the learner via audio and visual media.

Assessment of performance evidence is only valid where the learner has been assessed performing the role of a security officer.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- specifications of assessment tasks to patrol premises to monitor property and maintain security
- appropriate documents, materials, equipment and personal protective equipment (PPE) currently used in industry
- standard operating procedures and workplace policies related to the security work role and which specify requirements for complying with industry legislation and regulations.

Links

Companion volumes to this training package are available at the VETNet website -
<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>