



Australian Government

CPPSEC2106 Protect self and others using basic defensive techniques

Release: 1

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Modification History

Release 1.

Supersedes and is equivalent to CPPSEC2017A Protect self and others using basic defensive techniques.

Updated to meet the Standards for Training Packages.

This version first released with CPP Property Services Training Package Version 7.0.

Application

This unit specifies the skills and knowledge required to protect self and others using basic defensive techniques.

It includes:

- clarifying and applying workplace procedures and policies to understand and comply with legal rights and responsibilities
- identifying threats and assessing response and withdrawal options to prevent escalation and minimise use of force
- using interpersonal techniques to defuse conflict and give spoken warnings and applying basic defensive techniques to minimise the threat and restrain, secure or escort persons.

It applies to people working under general supervision as members of a security team.

This unit may form part of the licensing requirements for people engaged in security operations in those states and territories where these are regulated activities.

Pre-requisite Unit

Nil

Unit Sector

Security operations

Elements and Performance Criteria

Elements describe the essential outcomes.	Performance criteria describe what needs to be done to demonstrate achievement of the element.
1. Identify need to use defensive techniques and assess	1.1 Read and follow workplace policies and procedures including workplace health and safety (WHS) to ensure compliance with legal rights and responsibilities when using basic

response options.	defensive techniques 1.2 Maintain situational awareness and identify threat to safety of self or others. 1.3 Assess response and withdrawal options to prevent escalation and minimise use of force in accordance with legislative and workplace requirements. 1.4 Check personal safety requirements and seek advice or assistance from relevant persons.
2. Use interpersonal and communication techniques to defuse conflict.	2.1 Use interpersonal techniques to facilitate information exchange with subject of threat. 2.2 Clarify misunderstandings and uncertainty with subject, using language that reflects sensitivity to individual social and cultural differences. 2.3 Communicate with subject to maintain positive interaction and minimise aggressive behaviour, and to give clear spoken warnings. 2.4 Identify factors that might impact on the safety and security of self and others and apply contingency measures within scope of own competence and authority.
3. Apply basic defensive techniques and report outcomes.	3.1 Apply basic defensive techniques to minimise immediate threat following legislative and workplace requirements. 3.2 Monitor subject to anticipate movement and aggressive actions. 3.3 Maintain stance and distance from subject to maximise ability to quickly apply recognised hold techniques, and immediately use lower force options when threat decreases or ceases. 3.4 Request assistance from relevant persons and restrain, secure or escort subject. 3.5 Record details of incident using a notebook in accordance with workplace requirements.

Foundation Skills

This section describes the language, literacy, numeracy and employment skills essential to performance in this unit but not explicit in the performance criteria:

- language skills to provide information or advice in a form that is preferred and understood by the receiver and engages minority groups
- writing skills to record and describe observations and complete forms

- reading skills to understand and follow standard operating procedures and policies that clarify legal rights and responsibilities and WHS requirements
- speaking and listening skills to:
 - ask questions and listen to answers to gain information or confirm understanding when communicating to resolve conflict
 - orally report security risk information using a radio
 - communicate with emergency services
- problem solving skills to anticipate movement and aggressive actions, react in a timely manner, and adjust response accordingly
- teamwork skills to adjust personal communication styles in response to the opinions, values and needs of others.

Unit Mapping Information

Supersedes and is equivalent to CPPSEC2017A Protect self and others using basic defensive techniques.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

Assessment Requirements for CPPSEC2106 Protect self and others using basic defensive techniques

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Performance Evidence

To demonstrate competency in this unit, a person must protect self and others using basic defensive techniques for three different threat situations. For each threat situation, the person must demonstrate correct techniques for avoidance, body safety and body positioning including:

- bladed stance
- interview stance
- defensive stance.

In doing this, the person must meet the performance criteria for this unit.

Knowledge Evidence

To be competent in this unit, a person must demonstrate knowledge of:

- standard operating procedures and workplace policies that ensure compliance with legislative and regulatory requirements when protecting self and others using basic defensive techniques:
 - anti-discrimination and diversity
 - apprehension, arrest and restraint of persons
 - duty of care
 - licensing requirements and limits of own authority
 - trespass and the removal of persons
 - use of force
 - workplace health and safety (WHS)
- approved communication terminology, call signs and radio channels used in the security industry
- basic understanding of the force model
- basic defensive techniques and how and when they can be applied including:
 - blocking techniques
 - locking and holding techniques

- take-down techniques
- body safety and body positioning techniques including:
 - bladed stance
 - interview stance
 - defensive stance
- methods of restraint and associated effects, including signs and symptoms of positional asphyxiation
- pre-attack indicators
- procedures for communicating with emergency services
- procedures for effecting an arrest
- process of dynamic risk assessment and how it is applied
- response options using basic defensive techniques that are within specified legal limits
- signs that a person may be suffering from emotional or physical distress
- signs that a person may be suffering from mental illness
- signs that a person may be under the influence of intoxicating substances or substance-affected.

Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations (RTOs). All individuals engaged by a licensed RTO for security licensing purposes must hold both a security trainer's licence (where such a licence exists within the relevant jurisdiction) and a security operative licence that authorises the security activities about which the individual is training/assessing. Regulators may impose other assessor conditions to meet jurisdictional assessment requirements.

Assessment of performance must be undertaken in a simulated workplace environment. Tasks are to be performed to the level of proficiency and within the time limits that would be expected in a workplace.

The assessment of performance evidence must be done by direct observation of the learner by an assessor, either by an assessor observing the learner physically or by an assessor observing the learner via audio and visual media.

Assessment of performance evidence is only valid where the learner has been assessed performing the role of a security officer.

Assessors are responsible for ensuring that the person demonstrating competency has access to:

- specifications of assessment tasks to protect self and others using basic defensive techniques
- appropriate documents, materials, equipment and personal protective equipment (PPE) currently used in industry
- standard operating procedures and workplace policies related to the security work role and which specify requirements for complying with industry legislation and regulations.

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