



Australian Government

CPPHES4009 Promote the adoption of home sustainability practices

Release: 2

CPPHES4009 Promote the adoption of home sustainability practices

Modification History

- Release 2 This version first released with CPP Property Services Training Package Release 14.0.
Updated reference to reflect correction in Modification History from CPC Property Services 5.0 to CPP Property Services 9.0.
- Release 1 This version first released with CPC Property Services Training Package Release 5.0.
Supersedes and equivalent to CPPHSA4007A Promote the adoption of home sustainability practices by residents. Updated to meet the Standards for Training Packages.

Application

This unit specifies the skills and knowledge required to promote behaviour change and the adoption of home sustainability practices by residents.

This unit is for individuals who work independently using specialised knowledge to complete routine and non-routine tasks and deal with predictable and sometimes unpredictable problems in sustainability practices within the home.

No licensing, legislative or certification requirements apply to this unit at the time of publication.

Pre-requisite Unit

None.

Unit Sector

Home Sustainability.

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe what needs to be done to demonstrate achievement of the element.

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| 1 Assess readiness of residents to adopt | 1.1 Establish rapport with residents and respond to resident questions and concerns about home sustainability issues. |
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home sustainability practices.	1.2	Establish influences that impact on resident attitudes to home sustainability.
	1.3	Identify barriers to residents adopting home sustainability practices.
	1.4	Identify factors and motivations of residents that impact willingness to change behaviour and adopt home sustainability practices.
	1.5	Address information needs of residents in relation to home sustainability practices.
	1.6	Reinforce positive attitudes and behaviours demonstrated by residents in relation to home sustainability practices.
2 Develop an implementation plan.	2.1	Assist residents to identify and prioritise their home sustainability needs.
	2.2	Support residents to identify home sustainability practices consistent with their priorities, motivation, budget, timeframes and confidence levels.
	2.3	Explain resources, rebates and other forms of assistance available to support implementation of identified home sustainability practices.
	2.4	Consult with residents to develop strategies to overcome barriers and maximise the adoption of improved sustainability practices.
	2.5	Consult with residents to identify measures to assess improvements in home sustainability practices.
	2.6	Consult with residents to document a plan to monitor and review progress in adopting home sustainability practices.
3 Provide follow-up services.	3.1	Collaborate with residents to review the process and outcomes of home sustainability practices.
	3.2	Identify further strategies and next steps according to resident needs.

Foundation Skills

As well as the foundation skills explicit in the performance criteria of this unit, candidates require:

- technology skills to use general purpose software packages to collate information and produce written reports.

Unit Mapping Information

Supersedes and equivalent to CPPHSA4007A Promote the adoption of home sustainability practices by residents.

Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

Assessment Requirements for CPPHES4009 Promote the adoption of home sustainability practices

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Performance Evidence

To demonstrate competency, a candidate must meet the performance criteria of this unit by assisting residents in three different households to establish a plan for adopting home sustainability practices, and to review their progress.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- barriers to adopting home sustainability practices
- behaviour change:
 - barriers to voluntary behaviour change
 - factors that increase likelihood of voluntary behaviour change
 - strategies to promote behaviour change
- communication strategies to establish rapport
- data, data collection methods and success measures related to resident adoption of home sustainability practices
- factors that increase the likelihood of voluntary adoption of home sustainability practices
- home sustainability practices:
 - energy use and management
 - refusing, reducing, reusing, recycling
 - thermal performance
 - waste minimisation and management
 - water use and management.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

This unit must be assessed in the workplace or a close simulation using realistic workplace conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to:

- data collection tools
- relevant codes, standards and government regulations
- access to residents participating in a home sustainability assessment
- technology suitable for generating reports
- technical reference library and/or (online) access to current technical publications on:
 - promotion of behaviour change
 - home sustainability practices.

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