



Australian Government

Assessment Requirements for CPPCLO4001 Induct cleaning staff

Release: 1

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Modification History

Release 1.

New unit of competency.

This version first released with CPP Property Services Training Package Version 4.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also:

- conduct an induction presentation and tour at a work site for a cleaning team consisting of a minimum of three members
- document the above induction presentation
- interpret client, legislative and workplace requirements and apply to induction presentation and documentation.

The above induction presentation must involve the following four different areas to be cleaned:

- wet area
- food service area
- general office area
- public area.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- cleaning techniques, and associated equipment and materials, suitable for different types of areas within work sites
- communication and presentation techniques for presenting induction information to team members
- information required in order to assess cleaning contract requirements and include required information in induction, including:
 - client service level agreement
 - health, safety and environmental protection legislation
 - workplace policies and procedures, including sustainability policies
 - work site information, including:
 - access and security arrangements
 - numbers and types of areas to be cleaned

- storage areas for cleaning supplies
- client requirements relating to cleaning schedules and tasks for different types of areas within work sites
- safe handling and operating procedures for cleaning equipment and materials, including cleaning chemicals.

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - cleaning equipment for demonstrating techniques
- materials:
 - cleaning materials for demonstrating techniques
- specifications:
 - client service level agreement
- physical conditions:
 - cleaning team with a minimum of three members
 - work site with a minimum of four areas to be cleaned
- relationships with team members and supervisor:
 - supervisory responsibility for a small team
- relationship with client:
 - client consultation required.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>