



**Australian Government**

# **Assessment Requirements for CPPCLO3112 Clean walls, ceilings and fittings**

**Release: 2**

# Assessment Requirements for CPPCLO3112 Clean walls, ceilings and fittings

## Modification History

- |           |                                                                                                                                                                                  |
|-----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Release 2 | This version first released with CPP Property Services Training Package Release 17.0.<br><br>Editorial corrections in the Knowledge Evidence.                                    |
| Release 1 | This version first released with CPP Property Services Training Package Release 15.0.<br><br>Supersedes and is not equivalent to CPPCLO3040 Clean ceiling surfaces and fittings. |

## Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit by:

- dusting, cobwebbing and removing soil from one ceiling and associated walls
- cleaning four of the following fittings from ground level:
  - audiovisual equipment
  - ceiling fan
  - skylight
  - ceiling rose and cornice
  - sprinkler system
  - pendant lighting
  - vent or grille.

Candidates must clean each on at least two occasions.

## Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- personal and site security procedures and requirements:
  - site access - security cards, codes and keys
  - areas of the worksite not to be accessed
  - alarm activation and deactivation
  - maintaining client privacy and confidentiality
  - contingencies if personal safety at risk
- types of hazards and risks and ways to control:

- work health and safety (WHS) requirements
- Safe Work Australia regulations and guidelines
- job safety analyses (JSAs) and safe work method statements (SWMS)
- manufacturer instructions and safety data sheets (SDS)
- types of personal protective equipment (PPE) and correct selection, care, use and disposal
- slips, trips, falls and spills
- manual-handling techniques when carrying, lifting, pushing and pulling
- identification and safe practices with hazardous materials on site
- correct use of signage, barriers, containment and engineering controls and PPE
- safe use of electrical equipment
- organisational requirements for:
  - reporting incidents - accidents and injury, damage to or breakages in the cleaning area or cleaning equipment, theft and threats to personal security and breaches of site security
  - procedures for checking equipment operation and safety
  - use of cleaning equipment, cleaning agents, consumables and PPE
- cleaning methods and precautions for surface types:
  - plaster
  - stainless steel, chrome and aluminium
  - plastics, vinyls and laminates
  - ceramic, porcelain, stone and concrete
  - glass
- cleaning methods and precautions for soil, cobwebs and dust
- functions and features of standard and extension cleaning equipment, safe use, routine maintenance and storage:
  - cloths and sponges
  - microfibre equipment and cloths
  - dust mops, flat mops and cobwebbers
  - lamb's wool applicators
  - vacuum cleaner and accessories
- types of cleaning agents - their purpose, action, correct use, precautions, safe handling, storage and disposal:
  - purified water
  - detergents
  - surfactants
  - sanitisers
  - disinfectants
  - solvents
  - abrasives
- cleaning principles:

- cleaning agent, time, agitation and temperature
- significance of pH value of cleaning agents
- sequence and direction of cleaning
- achieve results while doing no harm
- environmentally sustainable work practices and compliance with environmental regulations:
  - storage and disposal of cleaning agents
  - ways of minimising negative environmental impact
  - conserving energy and water
  - recycling
- waste disposal:
  - general waste
  - hazardous waste
  - recyclable waste
  - organic and green waste
  - used materials and cleaning agents.

## Assessment Conditions

Assessors must satisfy the requirements for assessors contained in the Standards for Registered Training Organisations.

Competency is to be assessed in the workplace or a simulated environment that accurately reflects performance in a real workplace setting where these skills and knowledge would be performed.

Candidates must have access to:

- industry-standard cleaning equipment
- appropriate PPE
- manufacturer's instructions and workplace documents.

## Links

Companion volumes to this training package are available at the VETNet website - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>