



Australian Government

Assessment Requirements for CPPCLO3015 Treat complex carpet stains

Release: 2

Assessment Requirements for CPPCLO3015 Treat complex carpet stains

Modification History

Release	Comment
Release 1	Replaces superseded equivalent CPPCCL3015A Perform advanced stain removal. This version first released with CPP Property Services Training Package Version 4.
Release 2	Minor update to typo in the Knowledge Evidence, replace 'distilling' with 'diluting'. This version released with CPP Property Services Training Package Version 5.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also remove three different complex stains from two different carpets as follows:

- at least one complex stain from one of the following natural fibre carpets:
 - organic (plant) fibres, such as cotton and sisal
 - wool
- at least one complex stain from one of the following synthetic fibre carpets:
 - acrylic
 - nylon
 - polyester
 - polypropylene.

The three different complex stains above must be selected from the following:

- beverage
- blood
- candle wax
- dye stuffs
- food
- human and animal waste
- lipstick and makeup
- medicine
- nail polish

- oil
- plant stains
- shoe polish
- tar
- timber stains.

In doing the above work, the person must also:

- identify site hazards and control risks before commencing the task
- correctly identify the type and characteristics of the carpet and carpet fibres
- classify the type of stain or spot and identify cleaning techniques, cleaning equipment and chemicals, required for the task
- use each of the following cleaning methods:
 - bonnet cleaning
 - dry absorbent compound
 - dry foam shampoo
 - hot water extraction
 - wet foam shampoo
- correctly and safely handle waste.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- environmental requirements to be applied when treating complex carpet stains, including:
 - clean-up, containment and isolation procedures
 - environmental protection agency requirements relating to treating complex carpet stains
 - use of low-energy carpet-cleaning methods
 - use of low-moisture cleaning methods
 - use of low water-use equipment and other water-efficient cleaning methods
 - use of non-chemical carpet-cleaning methods
- carpet characteristics, including:
 - carpet types
 - features of fibres
- cleaning methods for carpets, including:
 - heat transfer process
 - pre-spotting and stain-removal methods
 - testing methods
 - water-efficient cleaning methods
- correct techniques for performing:
 - extraction cleaning

- heat transfer
- treatments using:
 - oxidising agents, such as bleaches
 - reducing agents, such as dye strippers
- key requirements of legislation, regulations, codes of practice and industry advisory standards relating to treating complex carpet stains, including AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
- processes for safely handling and disposing of waste, including:
 - chemicals past their expiry date
 - machine exhaust emissions
 - obsolete equipment
 - used containers
 - used or contaminated personal protective equipment (PPE)
 - used or unused chemicals
- safe handling techniques for working with hazardous chemicals, including:
 - emergency chemical spill control measures
 - routes of entry and potential symptoms of exposure to chemicals
 - safe methods for diluting chemicals
 - working according to safety data sheets (SDS).

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
 - PPE as listed in the range of conditions
- materials:
 - cleaning chemicals as listed in the range of conditions
- specifications:
 - AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
 - equipment operating manuals
 - product labels
 - SDS
- physical conditions:
 - suitable work site or venue with complex carpet stains
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team
- relationship with client:
 - communication with the client is required to confirm and clarify requirements.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>