



Australian Government

CPPCLO3010 Apply odour control to carpets

Release: 2

CPPCLO3010 Apply odour control to carpets

Modification History

Release	Comment
Release 1	Replaces superseded equivalent CPPCCL3010A Apply odour control to carpets. This version first released with CPP Property Services Training Package Version 4.
Release 2	Minor update to typo in the Knowledge Evidence, replace 'distilling' with 'diluting'. This version released with CPP Property Services Training Package Version 5.

Application

This unit of competency specifies the outcomes required to remove odours from carpets by identifying the type of odour, and selecting and applying odour control methods according to the odour and carpet type.

The unit supports carpet cleaners who work alone or in teams. It applies in a range of commercial and residential work sites. The source of carpet odours can be due to factors such as animal or human body odour, animal waste, chemicals, decaying matter, faeces, fire damage, mould, urine, vomit and water damage.

No licensing, legislative, regulatory, or certification requirements apply to this unit of competency at the time of endorsement.

Pre-requisite Unit

Nil

Unit Sector

Cleaning operations

Elements and Performance Criteria

Elements describe the essential outcomes.

Performance criteria describe the performance needed to demonstrate achievement of the element. Where bold italicised text is used, further information is detailed in the range of conditions.

1. Plan and prepare to apply odour control.

- 1.1. ***Carpet type*** and condition are assessed, cause of odour is identified, and odour treatment techniques are confirmed according to job requirements.

- 1.2. Work site **hazards** are assessed and risks controlled according to company, legislative, and **health and safety requirements**.
 - 1.3. **Equipment** is selected according to job requirements, checked for serviceability, and faults are rectified or reported before starting work.
 - 1.4. **Personal protective equipment** (PPE) is sourced according to manufacturer specifications, and health and safety and company requirements.
 - 1.5. **Cleaning chemicals** are selected and prepared according to manufacturer specifications, and health and safety and company requirements.
 - 1.6. Signs and barricades are selected and installed according to health and safety, and company requirements.
 - 1.7. Pre-existing damage is identified and reported according to company requirements.
2. Apply treatment.
 - 2.1. Furniture and fittings are removed to allow cleaning tasks to be performed.
 - 2.2. Soiled carpet is cleaned using required cleaning methods, in preparation for odour control.
 - 2.3. Odour control treatment is applied to carpet using equipment and chemicals, according to manufacturer specifications and company requirements.
 - 2.4. Odour control chemicals are left to dwell according to manufacturer specifications.
 - 2.5. Chemical residue is removed from treated carpet area and odour of treated area is compared with surrounding surface to determine need for further action according to work order and company requirements.
 - 2.6. Results are reported according to company requirements.
3. Tidy work site.
 - 3.1. Collected soil and waste are disposed of according to client and company specifications, and legislative, environmental, and health and safety requirements.
 - 3.2. Furniture and fittings are returned to original position according to client requests, work order, and health and safety requirements.

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|----|--|---|
| | 3.3. | Signs and barricades are removed according to health and safety, and company requirements. |
| 4. | Clean and safety check equipment, and store equipment and chemicals. | 4.1. Equipment and PPE are cleaned, safety checked and stored according to manufacturer specifications and environmental, health and safety, and company requirements.

4.2. Unused chemicals are stored or disposed of according to manufacturer specifications, and health and safety and company requirements. |

Foundation Skills

This section describes the language, literacy, numeracy and employment skills essential to performance in this unit but not explicit in the performance criteria.

Skill	Performance feature
Numeracy skills to:	dilute and mix required chemicals using whole numbers and routine fractions.
Oral communication skills to:	- ask questions to clarify job requirements - respond clearly and concisely to client questions.
Reading skills to:	- interpret simple, structured manufacturer instructions when using equipment and preparing chemicals - interpret directions and safety instructions, including: - product labels - safety data sheets (SDS).
Writing skills to:	- report faults in equipment to manufacturer and other personnel - provide written record of work undertaken and results achieved.

Range of Conditions

This section specifies work environments and conditions that may affect performance. Essential operating conditions that may be present (depending on the work situation, needs of the candidate, accessibility of the item, and local industry and regional contexts) are included. Bold italicised wording, if used in the performance criteria, is detailed below.

- Carpet types*** must include:
- natural fibre:
 - organic (plant) fibres, such as cotton and sisal
 - wool

- synthetic fibre:
 - acrylic
 - nylon
 - polyester
 - polypropylene.
- Hazards** that must be assessed include:
- biological and environmental contaminants
 - chemical exposure via absorption, ingestion and inhalation
 - chemical reactivity
 - dust and fibre particulates
 - electrical
 - environmental allergens
 - explosions
 - fatigue
 - fire
 - manual handling
 - noise
 - poor ventilation
 - slips, trips and falls
 - syringes and sharps
 - working in confined spaces.
- Health and safety requirements** must include:
- access to communication devices when working alone
 - compliance with Safe Work Australia regulations and guidelines
 - electrical equipment test and tag compliance
 - emergency response procedures
 - environmental controls
 - hazard signs and barricades
 - health and safety induction and refresher training
 - manual handling techniques
 - processes for safely dispensing chemicals
 - risk assessment procedures, including:
 - hazardous chemicals register
 - hierarchy of control
 - job safety analyses (JSA) for low-risk situations
 - safe work method statements (SWMS) for high-risk situations
 - incident reporting
 - SDS
 - selection and use of required PPE
 - storage and maintenance of equipment according to manufacturer specifications
 - use of first aid according to SDS information.

Equipment must include at least two of the following:

- air scrubber
- carpet groomer
- carpet repair kit
- chemical hand spray unit
- cleaning cloths
- eye dropper
- fogger
- hair dryer
- nylon bristle brush
- ozone machine
- scraper or spatula
- sponge
- steam generator
- steam iron.

Personal protective equipment must include at least two of the following:

- gloves
- eye protection
- disposable respirators
- protective clothing
- safety shoes
- splash-proof face masks
- tongs.

Cleaning chemicals must include at least one of the following:

- acid cleaners
- alkaline cleaners
- antimicrobial
- low environmental impact chemicals
- neutral cleaners
- odour neutralising, masking and destruction agents
- ozone gas
- sealers
- solvent cleaner.

Unit Mapping Information

CPPCCL3010A Apply odour control to carpets

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

Assessment Requirements for CPPCLO3010 Apply odour control to carpets

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Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also remove three different odours from each of the following carpet types, where:

- one carpet type must be a natural fibre selected from:
 - organic (plant) fibres, such as cotton and sisal
 - wool
- one carpet type must be a synthetic fibre selected from:
 - acrylic
 - nylon
 - polyester
 - polypropylene.

The odour types to be removed from each of the above carpets, must include three of the following:

- animal or human body odour
- animal waste
- chemicals
- decaying matter
- faeces
- fire damage
- mould
- urine

- vomit
- water damage.

In doing the above work, the person must:

- identify site hazards and control risks before commencing the task
- correctly identify type and characteristics of carpet to be treated
- correctly and safely classify the type of odour
- select and prepare equipment, including personal protective equipment (PPE), and chemicals required for the task
- prepare the work site
- comply with company, legislative and environmental requirements relating to applying odour control to carpets.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- environmental requirements relating to applying odour control to carpets, including:
 - clean-up, containment and isolation procedures
 - environmental protection agency requirements relating to applying odour control to carpets
- types and characteristics of carpets and fibres
- cleaning options for carpet, including:
 - low environmental impact chemicals
 - low moisture
 - water-efficient methods
- key requirements of legislation, regulations, codes of practice and industry advisory standards relating to applying odour control to carpets, including AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
- range and application of different odour treatment techniques:
 - chemical treatment followed by:
 - extraction spot cleaning
 - heat application process
 - transfer method using hand application
 - sealing floor
 - lifting and refitting carpet
 - removing and replacing pad
- safe handling techniques for working with hazardous chemicals, including:
 - emergency chemical spill control measures
 - routes of entry and potential symptoms of exposure to chemicals
 - safe methods for diluting chemicals
 - working according to safety data sheets (SDS).

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
 - PPE as listed in the range of conditions
- materials:
 - cleaning chemicals as listed in the range of conditions
- specifications:
 - AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
 - SDS
- physical conditions:
 - work site or venue with carpets as listed in the range of conditions
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team
- relationship with client:
 - communications with the client to confirm and clarify job requirements.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

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