



Australian Government

Assessment Requirements for CPPCLO3007 Remove carpet stains

Release: 2

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Modification History

Release	Comment
Release 1	Replaces superseded non-equivalent CPPCCL2007A Perform basic stain removal. This version first released with CPP Property Services Training Package Version 4.
Release 2	Minor update to typo in the Knowledge Evidence, replace 'distilling' with 'diluting'. This version released with CPP Property Services Training Package Version 5.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also remove three different stains from each of the following types of carpet:

- one natural fibre carpet, selected from:
 - organic (plant) fibres, such as cotton and sisal
 - wool
- one synthetic fibre carpet, selected from:
 - acrylic
 - nylon
 - polyester.

Stain types to be removed during above work, must include three of the following:

- beverage
- candle wax
- chewing gum
- food
- grease
- heavy dirt build-up
- hospital waste
- industrial and chemical waste
- lipstick
- nail polish
- oil

- plant stains
- shoe polish
- tar.

In doing the above work, the person must:

- identify site hazards and control risks before commencing the task
- identify type and characteristics of each carpet and its carpet fibres
- identify type of stain and cleaning techniques, cleaning equipment and chemicals required for the task
- correctly and safely handle waste.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- carpet characteristics, including:
 - carpet construction
 - features of fibres
- characteristics of different carpet stains and process for cleaning them according to type, duration of stain, and whether previous treatments and chemicals have been applied
- range and application of cleaning equipment and chemicals required to remove carpet stains
- environmental requirements relating to removing stains from carpets, including:
 - clean-up, containment and isolation procedures
 - emergency chemical spill control measures
 - environmental protection agency requirements relating to using and disposing of carpet cleaning chemicals
 - hazardous materials handling
 - use of low-energy carpet-cleaning methods
 - use of low-moisture carpet-cleaning methods
 - use of low water-use equipment and other water-efficient cleaning methods
 - use of non-chemical carpet-cleaning methods
- regulations, codes of practice and industry advisory standards relating to carpet cleaning, including AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
- processes for safely handling and disposing of waste, including:
 - chemicals past their expiry date
 - litter
 - machine exhaust emissions
 - obsolete equipment
 - used containers
 - used or contaminated personal protective equipment (PPE)

- used or unused chemicals
- safe handling techniques for working with hazardous chemicals, including:
 - emergency chemical spill control measures
 - routes of entry and potential symptoms of exposure to chemicals
 - safe methods for diluting chemicals
 - working according to safety data sheets (SDS).

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
 - PPE as listed in the range of conditions
- materials:
 - cleaning chemicals as listed in the range of conditions
- specifications:
 - AS/NZS 3733 Textile floor coverings – Cleaning maintenance of residential and commercial carpeting
 - equipment operating manuals
 - product labels
 - SDS
- physical conditions:
 - suitable work site or venue with carpet stains as listed in the performance evidence
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team
- relationship with client:
 - communication with the client is required to confirm details of the carpet stain and for approval to proceed.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>

