



Australian Government

Assessment Requirements for CPPCLO3002 Restore hard floor surfaces

Release: 2

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Modification History

Release	Comment
Release 1	Replaces superseded non-equivalent CPPCLO3002A Restore hard floor surfaces and CPPCLO3003A Replace a hard floor finish. This version first released with CPP Property Services Training Package Version 4.
Release 2	Minor update to typo in the Knowledge Evidence, replace 'distilling' with 'diluting'. This version released with CPP Property Services Training Package Version 5.

Performance Evidence

A person demonstrating competency in this unit must satisfy the requirements of the elements, performance criteria, foundation skills and range of conditions of this unit.

The person must also restore:

- three of the following hard floor surfaces:
 - brick
 - concrete
 - cork
 - granite
 - parquetry
 - pavers
 - quarry tiles
 - rubber
 - slate
 - terrazzo
 - vinyl
- two different timber floor surfaces.

In doing the above work, the person must:

- identify site hazards and control risks before commencing the task
- identify type and condition of hard floor surface techniques required for the task
- correctly and safely handle waste, including contaminated materials.

Knowledge Evidence

A person demonstrating competency in this unit must demonstrate knowledge of:

- types and characteristics of different hard floor surfaces and restoration methods for:
 - non-slip
 - porous or non-porous
 - sealed or unsealed
 - smooth or textured
- environmental requirements relating to restoring hard floor surfaces, including:
 - clean-up, containment and isolation procedures
 - emergency chemical spill control measures
 - environmental protection agency requirements relating to restoring hard floor surfaces
 - hazardous materials handling
 - use of low-energy cleaning methods
 - use of low-moisture cleaning methods
 - use of low water-use equipment and water-efficient cleaning methods
 - use of non-chemical cleaning methods
- processes for safely handling and disposing of waste, including:
 - chemicals past their expiry date
 - obsolete equipment
 - packaging
 - sweeping detritus
 - used containers
 - used or contaminated personal protective equipment (PPE)
 - used or unused chemicals
- range, type and characteristics of timber floor sealants:
 - oil modified products
 - water-based acrylic
 - water-based urethane
- key requirements of legislation and regulations relating to restoring hard floor surfaces, including:
 - chemical controls
 - chemical registers and manifests
 - environmental protection
 - industrial equipment certificates of competency or licences
 - health and safety legislation and regulations
- safe handling techniques for working with hazardous chemicals, including:
 - emergency chemical spill control measures
 - routes of entry and potential symptoms of exposure to chemicals
 - safe methods for diluting chemicals

- working according to safety data sheets (SDS)
- types and uses of different scrubbing machine pads:
 - white
 - red
 - green
 - blue
- techniques for identifying type of existing sealant on floors
- techniques for applying sealants to different hard floor types
- types and application of different signs and barricades to be installed prior to cleaning, including:
 - physical barriers and restraints erected to restrict access to site
 - signs complying with legislative requirements and Australian standards warning of danger or adverse conditions, including:
 - cleaning in progress
 - hazardous chemicals in use or present in work area
- types, characteristics and application methods of cleaning chemicals and equipment used in restoring hard floor surfaces.

Assessment Conditions

The following must be present and available to learners during assessment activities:

- equipment:
 - as listed in the range of conditions
 - PPE as listed in the range of conditions
- materials:
 - cleaning chemicals as listed in the range of conditions
- specifications:
 - equipment operating manuals
 - product labels
 - SDS
 - safety instructions
- physical conditions:
 - work site or venue with hard floor surfaces as listed in the performance evidence
- relationships with team members and supervisor:
 - work may be conducted alone or as part of a team.

Timeframe:

- as specified by the task.

Assessor requirements

As a minimum, assessors must satisfy the assessor requirements in the Standards for Registered Training Organisations (RTOs) current at the time of assessment.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>