



Australian Government

CPPCCL2009 Perform basic stain removal from carpets

Release: 1

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Modification History

Release	Comment
Release 1	This version first released with CPP Property Services Training Package Version 5.0.

Application

This unit of competency specifies the outcomes required to identify and remove stains from carpets using basic stain removal techniques in a range of workplace contexts.

The unit applies to cleaning personnel who perform basic stain removal tasks. It includes the ability to assess the cleaning task, understand client requirements and follow workplace safety procedures.

It applies to individuals who perform their duties alone or in a team environment, under routine supervision and without supervisory responsibilities.

No licensing, legislative or certification requirements apply to this Unit at the time of publication.

Pre-requisite Unit

Nil

Competency Field

Unit Sector

Cleaning Operations

Elements and Performance Criteria

ELEMENT		PERFORMANCE CRITERIA	
Elements Describe the essential outcomes		Performance criteria describe the performance needed to demonstrate achievement of the element.	
1.	Identify job requirements.	1.1	Review work order and work area to identify carpet cleaning requirements.

		1.2	Identify type of carpet and type of stain.
		1.3	Identify equipment and chemicals required.
		1.4	Assess workplace hazards and work restrictions affecting completion of work order.
		1.5	Communicate and clarify issues with supervisor, team member or client.
		1.6	Refer to Safety Data Sheets (SDS) and follow safe work methods.
		1.7	Position safety signage and barriers to control hazards.
2.	Remove Stain from carpet.	2.1	Select, check and use personal protective equipment (PPE).
		2.2	Select stain removal technique and equipment.
		2.3	Safely move, cover, or protect, furniture and fittings that impede cleaning operation.
		2.4	Calculate and prepare chemicals following manufacturers' instructions and job requirements.
		2.5	Patch test carpeted surface for colour fastness.
		2.6	Treat carpet to remove stain in accordance with workplace procedures and hygiene standards.
		2.7	Compare treated area with surrounding surface to determine need for further action.
3.	Tidy work site.	3.1	Tidy work area and dispose of collected soil and waste in accordance with environmental requirements.
		3.2	Remove protective covers from furniture and fittings.
		3.3	Safely replace furniture and fittings.
4.	Complete carpet stain removal task.	4.1	Safely clean equipment and PPE as required by workplace standards.
		4.2	Clean equipment and check for damage and wear before storing.
		4.3	Safely store equipment, chemicals, and PPE to allow

			ready-to-use access.
		4.4	Report malfunctions, faults, wear or damage to cleaning equipment and environs to supervisor.
		4.5	Complete workplace cleaning schedule.

Foundation Skills

This section describes language, literacy, numeracy and employment skills that are essential to the performance in this unit, but not explicit in the performance criteria.

Skill	Performance Feature
Reading skills to:	▶ Interpret work orders and workplace safety procedures ▶ Interpret Safety Data Sheets (SDS) ▶ Interpret equipment manuals and chemical labels
Oral communication skills to:	▶ Communicate effectively with supervisors and team members. ▶ Ask questions and clarify any queries when necessary ▶ Report any problems to supervisor
Learning skills to:	▶ Locate information in workplace documents, manuals, and labels
Numeracy skills to:	▶ Calculate and measure quantities of chemicals
Writing skills to:	▶ Complete workplace reports

Range of Conditions

Not Applicable

Unit Mapping Information

No equivalent unit.

Links

An Implementation Guide to this Training Package is available at the VETNet website at - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>