



Australian Government

Assessment Requirements for CPPACC4022 Work effectively as an access consultant

Release: 1

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Modification History

Release 1 This unit first released with CPP Property Services Training Package Release 14.0.

Supersedes and is equivalent to CPPACC4022A Work effectively as an access consultant.

Unit updated to meet the Standards for Training Packages 2012.

Performance Evidence

To demonstrate competency, a candidate must meet the elements and performance criteria of this unit by working effectively to provide services for two clients with different access consulting needs selected from the list below:

- construction plan assessment
- access audit of a building, playground, streetscape, transport conveyance/boarding device, transport premises, aged care facility, educational facility or outdoor recreation area
- access advice on building fitout, building renovations or provision of services
- development of an Action Plan as required by the *Disability Discrimination Act 1992* (DDA) or state/territory anti-discrimination legislation.

Knowledge Evidence

To be competent in this unit, a candidate must demonstrate knowledge of:

- Commonwealth, state and territory legislation, regulations, standards and codes relevant to access consulting activities:
 - anti-discrimination and disability discrimination
 - consumer protection and trade practices
 - duty of care
 - Disability (Access to Premises – Buildings) Standards 2010 and Disability Standards for Accessible Public Transport 2002 under the Disability Discrimination Act 1992 (or their successors) - known as the Access to Premises Standards and Transport Standards
 - National Construction Code (NCC) building classifications and access requirements
 - National Disability Insurance Scheme (NDIS) Specialist Disability Accommodation Design Standard (or its successor)
 - Livable Housing Australia Livable Housing Design Guidelines (or its successor)
 - principles of universal design

- privacy and confidentiality
- work health and safety (WHS)
- employee and employer rights and responsibilities, remuneration and awards associated with access consulting
- industry competency standards and benchmarks that can be used to establish future learning needs and priorities
- interpersonal communication strategies and communication techniques used to effectively relate to people from a range of social, cultural and ethnic backgrounds and with a range of physical and cognitive abilities
- key industry and statutory organisations related to access consulting
- professional development opportunities and strategies relevant to access consulting
- sources of reliable and current access documentation to meet the requirements of relevant legislation, standards and codes
- types of disability and limitations that each disability places on an individual's ability to access the environment
- workplace requirements for working effectively as an access consultant:
 - client service
 - documentation, reports and records administration
 - industry codes of practice and ethics
 - organisational goals, objectives and plans
 - work role boundaries - responsibilities, limitations and professional abilities.

Assessment Conditions

Assessors must meet the requirements for assessors contained in the Standards for Registered Training Organisations.

Assessment must be conducted in the workplace or a simulated workplace using realistic conditions, materials, activities, responsibilities, procedures, safety requirements and environmental considerations.

Candidates must have access to documentation, information and technologies required to achieve the performance criteria and performance evidence.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>