



Australian Government

CPP20218 Certificate II in Security Operations

Release 3

CPP20218 Certificate II in Security Operations

Modification History

Release 3	<p>This version first released with the CPP Property Services Training Package Version 15.1.</p> <p>At the direction of the AISC, the following unit has been updated:</p> <ul style="list-style-type: none"> HLTAID003 Provide first aid has been superseded by and is not equivalent to HLTAID011 Provide First Aid.
Release 2	<p>This version first released with CPP Property Services Training Package Release 7.1</p> <p>Supersedes and is not equivalent to CPP10107 Certificate I in Security Operations</p>
Release 1	<p>This version first released with CPP Property Services Training Package Release 7.0.</p> <p>Supersedes and is not equivalent to CPP20212 Certificate II in Security Operations.</p>

Qualification Description

This qualification reflects the role of a security officer, responsible for maintaining safety and security by patrolling, protecting or guarding property while unarmed, and screening entry, monitoring behaviour and removing persons from premises.

This qualification is intended to align with the following occupational licencing outcomes:

- security officer – unarmed guard
- security officer – crowd controller.

Occupational titles could include:

- security officer
- unarmed guard
- crowd controller

It provides a pathway to further learning and work in various security roles and settings including, but not limited to:

- armed guarding
- cash-in-transit
- close protection
- control room operations
- guard dog handling.

Security officers may work alone or work in a team environment under general supervision, operating with limited autonomy and judgement to complete routine but variable tasks, with some accountability and responsibility for their own outputs, work and learning.

Occupational licensing, legislative, regulatory or certification requirements may apply at the time of publication. Please refer to the CPP Companion Volume Implementation Guide for information.

Entry Requirements

There are no entry requirements for this qualification.

Packaging Rules

To achieve this qualification, competency must be demonstrated in:

- 14 units of competency:
 - 14 core units of competency.

Core units	
CPPSEC2101	Apply effective communication skills to maintain security
CPPSEC2102	Apply legal and procedural requirements to work effectively within a security team
CPPSEC2103	Apply WHS, emergency response and evacuation procedures to maintain security
CPPSEC2104	Apply risk assessment to select and carry out response to security risk situations
CPPSEC2105	Provide quality services to a range of security clients
CPPSEC2106	Protect self and others using basic defensive techniques
CPPSEC2107	Patrol premises to monitor property and maintain security
CPPSEC2108	Screen people, personal effects and items to maintain security
CPPSEC2109	Monitor and control access and exit of persons and vehicles from premises
CPPSEC2110	Monitor and control individual and crowd behaviour to maintain security
CPPSEC2111	Apply security procedures to manage intoxicated persons
CPPSEC2112	Apply security procedures to remove persons from premises

CPPSEC2113	Escort and protect persons and valuables
HLTAID011	Provide first aid

Qualification Mapping Information

CPP20218 Certificate II in Security Operations:

- supersedes and replaces CPP20212 Certificate II in Security Operations
- supersedes and is not equivalent to CPP10107 Certificate I in Security Operations.

Links

An Implementation Guide to this Training Package is available at -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=6f3f9672-30e8-4835-b348-205dfcf13d9b>