



**Australian Government**

**Department of Education, Employment and Workplace Relations**

# **CHC51712 Diploma of Counselling**

**Release: 1**

## CHC51712 Diploma of Counselling

### Modification History

|                                 |                                 |                       |
|---------------------------------|---------------------------------|-----------------------|
| CHC08 Version 3                 | CHC08 Version 4                 | Comments              |
| CHC51708 Diploma of Counselling | CHC51712 Diploma of Counselling | Upgrade core WHS unit |

### Description

This qualification provides the skills and knowledge required to undertake generic counselling work involving skills and knowledge in counselling and high level communication in a range of commonly used modalities, referral and working within a case management framework.

**Occupational titles** for these workers may include:

- Counsellor
- Problem gambling worker

### Pathways Information

Not Applicable

### Licensing/Regulatory Information

Not Applicable

### Entry Requirements

To gain entry into *CHC51712 Diploma of Counselling* it is recommended that candidates have sufficient relevant work experience to indicate likely success at this level of qualification in a job role involving:

- The self-directed application of knowledge with substantial depth in some areas
- The exercise of independent judgement and decision-making
- The application of relevant technical and other skills.

### Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

## Packaging Rules

### PACKAGING RULES

17 units of competency are required for this qualification, including:

- 14 core units
- 3 elective units

A wide range of elective units is available, including:

- Relevant electives listed below
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, units of competency packaged at this level or higher in other relevant Training Packages

### Core units

CHCCM503C Develop, facilitate and monitor all aspects of case management

CHCCS514B Recognise and respond to individuals at risk

CHCCSL501A Work within a structured counselling framework

CHCCSL502A Apply specialist interpersonal and counselling interview skills

CHCCSL503B Facilitate the counselling relationship

CHCCSL504A Apply personality and development theories

CHCCSL505A Apply learning theories in counselling

CHCCSL506A Apply counselling therapies to address a range of client issues (*Note pre-requisite CHCCSL502A*)

CHCCSL507B Support clients in decision-making processes

CHCCSL508B Apply legal and ethical responsibilities in counselling practice

CHCCSL509A Reflect and improve upon counselling skills (*Note pre-requisites CHCCSL501A, CHCCSL503B, CHCCSL507B*)

CHCCSL512A Determine suitability of client for counselling services

HLTHIR403C Work effectively with culturally diverse clients and co-workers

HLTWHS300A Contribute to WHS processes

### The importance of culturally aware and respectful practice

All workers undertaking counselling work need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Where work involves a specific focus on Aboriginal and/or Torres Strait Islander clients or communities, the following elective is recommended:

HLTHIR404D Work effectively with Aboriginal and/or Torres Strait Islander people

### Relevant electives

Electives are to be selected in line with specified Packaging Rules. The following list of relevant electives is provided to facilitate selection. Employers may specify that certain electives are required to address specific workplace needs.

**Counselling electives**

CHCCS403C Provide brief intervention  
CHCCS417B Provide support and care relating to suicide bereavement  
CHCCS426B Provide support and care relating to loss and grief  
CHCCS521B Assess and respond to individuals at risk of suicide  
CHCCSL510A Work effectively with relationship issues  
CHCCSL511A Provide interventions to address family issues  
CHCCSL513A Apply somatic distress reduction techniques

**Client support electives**

CHCAC318B Work effectively with older people  
CHCAD401D Advocate for clients  
CHCAOD510B Work effectively with clients with complex alcohol and/or other drugs issues  
CHCCHILD401B Identify and respond to children and young people at risk  
CHCCHILD505B Work effectively in child protection and out of home care for children and young people  
CHCDIS301C Work effectively with people with a disability  
CHCICS302B Participate in the implementation of individualised plans  
CHCICS303A Support individual health and emotional well being  
CHCICS405B Facilitate groups for individual outcomes  
CHCLLN403A Identify clients with language, literacy and numeracy needs and respond effectively  
CHCMH301C Work effectively in mental health  
CHCMH411A Work with people with mental health issues  
CHCROT424A Develop a child protection practice framework  
CHCYTH401B Engage respectfully with young people

**Family focus electives**

CHCDFV301A Recognise and respond appropriately to domestic and family violence  
CHCDFV402C Manage own professional development in responding to domestic and family violence  
CHCDFV505C Counsel clients affected by domestic and family violence  
CHCFAM406B Engage and resource clients to improve their interpersonal relationships  
CHCFAM407B Work effectively in relationship work  
CHCFAM417B Identify and use strengths-based practice  
CHCFAM503B Work with a child focused approach

**Group work electives**

CHCGROUP403D Plan and conduct group activities  
CHCGROUP408B Facilitate and review a psycho-educational group  
CHCGROUP410B Deliver a structured program  
CHCGROUP504B Assess group members and their social systems  
CHCGROUP509B Manage disclosures and disruptions in groups

**Network support and administration electives**

CHCINF505D Meet statutory and organisation information requirements

CHCNET404B Facilitate links with other services

CHCNET501C Work effectively with other services and networks

PSPMNGT605B Manage diversity

**Problem gambling electives**

CHCGMB501A Work effectively in the problem gambling sector

CHCGMB502A Assess the needs of clients with problem gambling issues

CHCGMB503A Provide counselling for clients with problem gambling issues

**Settlement work electives**

CHCSW401A Work effectively with forced migrants

CHCSW402B Undertake bicultural work with forced migrants in Australia