



Australian Government

Department of Education, Employment and Workplace Relations

CHC50312 Diploma of Community Services (Mental health_

Release: 1

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Modification History

CHC08 Version 3	CHC08 Version 4	Comments
CHC50308 Diploma of Community Services (Mental Health)	CHC50312 Diploma of Community Services (Mental Health)	Updated core WHS units

Description

This qualification applies to workers providing services to clients in relation to mental health issues.

The qualification:

- Includes counselling, referral, advocacy and education/health promotion services
- Requires high level specialist knowledge, skills and competencies especially in regard to laws affecting clients, the range of services available to them and health issues related to mental health.

Occupational titles may include:

- Community support worker
- Mental health community worker
- Mental health outreach worker
- Community rehabilitation and support worker
- Mental health rehabilitation support worker
- Mental health support worker

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

To gain entry into this qualification a candidate must:

1. Be recently appointed or currently working in a community support mental health work role and have a relevant recognised higher education or vocational education qualification at Certificate IV or above

OR

2. Be recognised as competent, through a recognised training program or recognition process, against the following qualification (or equivalent):

- CHC40512 Certificate IV in Mental Health

OR

3. Have sufficient work experience in the relevant sector to indicate likely success at this level of qualification in a job role involving:

- The application of knowledge with depth in some areas and demonstration of a broad range of technical and other skills
- A wide range of tasks and roles in a variety of contexts, with complexity in the range and choices of actions required
- The exercise of discretionary judgement and decision making under general guidance

Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

Packaging Rules

PACKAGING RULES

16 units are required for award of this qualification including:

- 14 core units
- 2 elective units:

A wide range of elective units is available, including:

- Relevant electives listed below
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, units of competency packaged at the level of this qualification or higher in other relevant Training Packages

Core units

CHCAD504B Provide advocacy and representation services

CHCAOD510B Work effectively with clients with complex alcohol and/or other drugs issues

CHCCOM403A Use targeted communication skills to build relationships

CHCCS504B Provide services to clients with complex needs

CHCCW503A Work intensively with clients

CHCMH401A Work effectively in mental health settings

CHCMH402B Apply understanding of mental health issues and recovery processes

CHCMH404B Conduct assessment and planning as part of the recovery process

CHCMH409A Facilitate consumer, family and carer participation in the recovery process

CHCMH501A Provide advanced supports to facilitate recovery

CHCORG428A Reflect on and improve own professional practice

CHCPOL501A Access evidence and apply in practice

CHCPROM503A Provide community focused promotion and prevention strategies

HLTWHS401A Maintain workplace WHS processes

The importance of culturally aware and respectful practice

All workers undertaking mental health and/or alcohol and other drugs work need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Where work involves a specific focus on Aboriginal and/or Torres Strait Islander and/or culturally diverse clients or communities, one or more of the following electives is recommended:

HLTHIR403C Work effectively with culturally diverse clients and co-workers

HLTHIR404D Work effectively with Aboriginal and/or Torres Strait Islander people

PSPMNGT605B Manage diversity

Relevant electives

The following grouping of relevant electives is provided to facilitate selection and does not necessarily reflect workplace requirements. Electives may be selected from one or more groups. Employers may specify that certain electives are required to address specific workplace needs.

Additional electives for work with people with mental health issues

CHCCM501A Coordinate complex case requirements (Note pre-requisite CHCCM404A)
CHCMH405A Work collaboratively to support recovery process
CHCMH502A Provide supports for children at risk of mental health problems
CHCMH503A Provide forensic mental health services

Electives for work with people with alcohol and other drugs issues

CHCAOD402B Work effectively in the alcohol and other drugs sector
CHCAOD511C Provide advanced interventions to meet the needs of clients with alcohol and/or other drug issues
CHCAOD512B Develop and implement a behaviour response plan
CHCAOD513A Provide relapse prevention strategies

Client support electives

CHCCM404A Undertake case management for clients with complex needs
CHCCM705C Work effectively with carers and families in complex situations
CHCCS305C Assist clients with medication (*Note pre-requisite HLTAP301B*)
CHCCS417B Provide support and care relating to suicide bereavement
CHCCS426B Provide support and care relating to loss and grief
CHCCSL501A Work within a structured counselling framework
CHCCSL502A Apply specialist interpersonal and counselling interview skills
CHCCSL503B Facilitate the counselling relationship
CHCCSL507B Support clients in decision-making processes
CHCCSL509A Reflect and improve upon counselling skills (*Note pre-requisites CHCCSL501A, CHCCSL503B, CHCCSL507B*)
CHCDFV402C Manage own professional development in responding to domestic and family violence
CHCDFV505C Counsel clients affected by domestic and family violence
CHCLLN403A Identify clients with language, literacy and numeracy needs and respond effectively
HLTAP301B Recognise healthy body systems in a health care context

Team coordination and management electives

CHCINF505D Meet statutory and organisation information requirements
CHCNET503D Develop new networks
CHCORG525D Recruit and coordinate volunteers
CHCORG611C Lead and develop others in a community sector workplace
CHCORG627B Provide mentoring support to colleagues

Problem gambling electives

CHCGMB501A Work effectively in the problem gambling sector

CHCGMB502A Assess the needs of clients with problem gambling issues

CHCGMB503A Provide counselling for clients with problem gambling issues

Social housing / homelessness electives

CHCCH301C Work effectively in social housing

CHCCH410B Manage and maintain tenancy agreements and services

CHCCH427B Work effectively with people experiencing or at risk of homelessness

CHCCH428B Work effectively within the Australian housing system

CHCCH522B Undertake outreach work

Social diversity and community support work

CHCCD420B Work to empower Aboriginal and/or Torres Strait Islander communities

CHCCS421B Undertake community sector work within own community

CHCCS506A Promote and respond to workplace diversity

Oral health

CHCOHC401A Inform and encourage clients and groups to understand and achieve good oral health

CHCOHC402A Support clients and groups to learn practical aspects of oral health care

CHCOHC404A Recognise and respond to signs and symptoms that may indicate oral health issues