



Australian Government

Department of Education, Employment and Workplace Relations

CHC50208 Diploma of Community Services (Alcohol and other drugs)

Release: 1

CHC50208 Diploma of Community Services (Alcohol and other drugs)

Modification History

Not Applicable

Description

This qualification applies to workers providing services to clients in relation to alcohol and other drugs issues.

The qualification:

- Includes counselling, referral, advocacy and education/health promotion services
- Requires high level specialist knowledge, skills and competencies especially in regard to laws affecting clients, the range of services available to them and health issues related to alcohol and drug use and misuse.

Occupational titles may include:

- Alcohol and drugs worker
- Community support worker
- Community rehabilitation and support worker

Pathways Information

Not Applicable

Licensing/Regulatory Information

Not Applicable

Entry Requirements

Entry requirements

To gain entry into this qualification a candidate must:

1. Be recently appointed or currently working in a community support alcohol and other drugs work role and have a relevant recognised higher education or vocational education qualification at Certificate IV or above

OR

2. Be recognised as competent, through a recognised training program or recognition process, against the following qualification (or equivalent):

- Certificate IV in Alcohol and Other Drugs

OR

3. Have sufficient work experience in the relevant sector to indicate likely success at this level of qualification in a job role involving:

- The application of knowledge with depth in some areas and demonstration of a broad range of technical and other skills
- A wide range of tasks and roles in a variety of contexts, with complexity in the range and choices of actions required
- The exercise of discretionary judgement and decision making under general guidance.
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Employability Skills Summary

Refer to the Topic: Introduction to the Employability Skills Qualification Summaries

Packaging Rules

PACKAGING RULES

17 units are required for award of this qualification including:

- 15 core units
- 2 elective units

A wide range of elective units is available, including:

- Relevant electives listed below
- Units of competency to address workplace requirements and packaged at the level of this qualification or higher in Community Services and/or Health Training Packages
- Where appropriate, to address workplace requirements, units of competency packaged at the level of this qualification or higher in other relevant Training Packages

Core units

CHCAD504A Provide advocacy and representation services

CHCAOD402B Work effectively in the alcohol and other drugs sector

CHCAOD510A Work effectively with clients with complex alcohol and/or other drugs issues

<u>CHCAOD511B</u>	<u>Provide advanced interventions to meet the needs of clients with alcohol and/or other drug issues</u>
<u>CHCAOD512A</u>	<u>Develop and implement a behaviour response plan</u> (Note pre-requisite CHCICS305A)
<u>CHCAOD513A</u>	<u>Provide relapse prevention strategies</u>
<u>CHCCOM403A</u>	<u>Use targeted communication skills to build relationships</u>
<u>CHCCS504A</u>	<u>Provide services to clients with complex needs</u>
<u>CHCCW503A</u>	<u>Work intensively with clients</u>
<u>CHCICS305A</u>	<u>Provide behaviour support in the context of individualised plans</u>
<u>CHCMH504D</u>	<u>Provide a range of services to people with mental health issues</u>
<u>CHCORG428A</u>	<u>Reflect on and improve own professional practice</u>
<u>CHCPOL501A</u>	<u>Access evidence and apply in practice</u>
<u>CHCPROM503A</u>	<u>Provide community focused promotion and prevention strategies</u>
<u>HLTOHS401A</u>	<u>Maintain workplace OHS processes</u>

The importance of culturally aware and respectful practice

All workers undertaking mental health and/or alcohol and other drugs work need foundation knowledge to inform their work with Aboriginal and/or Torres Strait Islander clients and co-workers and with clients and co-workers from culturally and linguistically diverse backgrounds. This foundation must be provided and assessed as part of a holistic approach to delivery and assessment of this qualification. Specific guidelines for assessment of this aspect of competency are provided in the Assessment Guidelines for the Community Services Training Package.

Where work involves a specific focus on Aboriginal and/or Torres Strait Islander and/or culturally diverse clients or communities, one or more of the following electives is recommended:

<u>HLTHIR403C</u>	<u>Work effectively with culturally diverse clients and co-workers</u>
<u>HLTHIR404D</u>	<u>Work effectively with Aboriginal and/or Torres Strait Islander people</u>
<u>PSPMNGT605B</u>	<u>Manage diversity</u>

Relevant electives

The following grouping of relevant electives is provided to facilitate selection and does not necessarily reflect workplace requirements. Electives may be selected from one or more groups. Employers may specify that certain electives are required to address specific workplace needs.

Electives for work with people with mental health issues

<u>CHCCM501A</u>	<u>Coordinate complex case requirements</u> (Note pre-requisite CHCCM404A)
<u>CHCMH401A</u>	<u>Work effectively in mental health settings</u>
<u>CHCMH402A</u>	<u>Apply understanding of mental health issues and recovery processes</u>
<u>CHCMH404A</u>	<u>Conduct assessment and planning as part of the recovery process</u>
<u>CHCMH405A</u>	<u>Work collaboratively to support recovery process</u>
<u>CHCMH409A</u>	<u>Facilitate consumer, family and carer participation in the recovery process</u>
<u>CHCMH411A</u>	<u>Work with people with mental health issues</u>
<u>CHCMH501A</u>	<u>Provide advanced supports to facilitate recovery</u>
<u>CHCMH502A</u>	<u>Provide supports for children at risk of mental health problems</u>
<u>CHCMH503A</u>	<u>Provide forensic mental health services</u>

Client support electives

<u>CHCAOD406D</u>	<u>Work with clients who are intoxicated</u>
<u>CHCCM404A</u>	<u>Undertake case management for clients with complex needs</u>
<u>CHCCM705B</u>	<u>Work effectively with carers and families in complex situations</u>

<u>CHCCS305B</u>	<u>Assist clients with medication (Note pre-requisite HLTAP301B)</u>
<u>CHCCS417A</u>	<u>Provide support and care relating to suicide bereavement</u>
<u>CHCCS426A</u>	<u>Provide support and care relating to loss and grief</u>
<u>CHCCSL501A</u>	<u>Work within a structured counselling framework</u>
<u>CHCCSL502A</u>	<u>Apply specialist interpersonal and counselling interview skills</u>
<u>CHCCSL503A</u>	<u>Facilitate the counselling relationship</u>
<u>CHCCSL507A</u>	<u>Support clients in decision-making processes</u>
<u>CHCCSL509A</u>	<u>Reflect and improve upon counselling skills (Note pre-requisites</u>
<u>CHCCSL501A, CHCCSL503A, CHCCSL507A)</u>	
<u>CHCDFV402C</u>	<u>Manage own professional development in responding to domestic and</u>
<u>family violence</u>	
<u>CHCDFV505C</u>	<u>Counsel clients affected by domestic and family violence</u>
<u>CHCLLN403A</u>	<u>Identify clients with language, literacy and numeracy needs and</u>
<u>respond effectively</u>	
<u>HLTAP301B</u>	<u>Recognise healthy body systems in a health care context</u>
<u>HLTIN301C</u>	<u>Comply with infection control policies and procedures</u>

Team coordination and management electives

<u>CHCINF505C</u>	<u>Meet statutory and organisation information requirements</u>
<u>CHCNET503C</u>	<u>Develop new networks</u>
<u>CHCORG525D</u>	<u>Recruit and coordinate volunteers</u>
<u>CHCORG611B</u>	<u>Lead and develop others in a community sector workplace</u>
<u>CHCORG627B</u>	<u>Provide mentoring support to colleagues</u>

Problem gambling electives

<u>CHCGMB501A</u>	<u>Work effectively in the problem gambling sector</u>
<u>CHCGMB502A</u>	<u>Assess the needs of clients with problem gambling issues</u>
<u>CHCGMB503A</u>	<u>Provide counselling for clients with problem gambling issues</u>

Social housing / homelessness electives

<u>CHCCH301B</u>	<u>Work effectively in social housing</u>
<u>CHCCH410A</u>	<u>Manage and maintain tenancy agreements and services</u>
<u>CHCCH427A</u>	<u>Work effectively with people experiencing or at risk of homelessness</u>
<u>CHCCH428A</u>	<u>Work effectively within the Australian housing system</u>
<u>CHCCH522A</u>	<u>Undertake outreach work</u>

Social diversity and community support work

<u>CHCCD420A</u>	<u>Work to empower Aboriginal and/or Torres Strait Islander communities</u>
<u>CHCCS421A</u>	<u>Undertake community sector work within own community</u>
<u>CHCCS506A</u>	<u>Promote and respond to workplace diversity</u>

Oral health

<u>CHCOHC401A</u>	<u>Inform and encourage clients and groups to understand and achieve</u>
<u>good oral health</u>	
<u>CHCOHC402A</u>	<u>Support and encourage clients and groups to learn practical aspects of</u>
<u>oral health care</u>	
<u>CHCOHC404A</u>	<u>Recognise and respond to signs and symptoms that may indicate oral</u>
<u>health issues</u>	