



Australian Government

CHCSS00122 Client-oriented Service Delivery

Release 1

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Modification History

Not applicable.

Description

A set of skills for engaging in direct client care work in the aged care, home and community care, and disability support sectors.

Pathways Information

Achievement of these units provides credit towards a range of qualifications in the CHC Community Services Training Package.

Licensing/Regulatory Information

No occupational licensing, certification or specific legislative requirements apply to this Skill Set at the time of publication.

Skill Set Requirements

Unit code	Unit title
BSBSTR301	Contribute to continuous improvement
CHCCCS031	Provide individualised support
CHCCCS036	Support relationships with carer and family
CHCCOM002	Use communication to build relationships

Target Group

This skill set is for individuals who hold a qualification at Certificate III level or higher in Community Services, Health or a related field, and work in support or care worker roles providing direct client care in a range of contexts, including aged care, home and community care and disability support.

Suggested words for Statement of Attainment

These units of competency provide a set of skills for direct client care work in the aged care, home and community care, and disability support sectors.

