



Australian Government

CHCSS00084 Lead and support colleagues

Release: 1

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Modification History

Release	Comments
Release 1	This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages. New skill set. June 2025: Skill set requirements appended to description as a change without release to preserve content in migration to new training package authoring system.

Description

This skill set reflects the skill requirements for team leaders or managers responsible for coordinating teams and supporting the wellbeing of colleagues working in stressful and demanding roles.

This skill set has been endorsed by industry as suitable for individuals who:

hold a qualification at Certificate III level or higher in related field or

- have skills equivalent to the qualification requirement validated through a recognition of prior learning process

Units

CHCMGT003 Lead the work team

CHCMGT005 Facilitate workplace debriefing and support processes

CHCPRP003 Reflect and improve own professional practice

Pathways Information

These units provide credit towards a range of qualifications in the Community Services Training Package at Certificate IV or Diploma or Advanced Diploma level.

Licensing/Regulatory Information

Nil.

Skill Set Requirements

This skill set has been endorsed by industry as suitable for individuals who:

hold a qualification at Certificate III level or higher in related field or

- have skills equivalent to the qualification requirement validated through a recognition of prior learning process

Target Group

This skill set is for workers with existing experience or qualifications in community services or health sector roles seeking to broaden their skills.

Suggested words for Statement of Attainment

These competencies from the Community Services Training Package (CHC) meet industry requirements for work involving coordinating teams and supporting the wellbeing of colleagues working in stressful and demanding roles in the community sector.