



Australian Government

CHCPRP005 Engage with health professionals and the health system

Release: 1

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Modification History

Release	Comments
Release 1	This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages. Significant changes to the elements and performance criteria. New evidence requirements for assessment, including volume and frequency. Significant change to knowledge evidence

Application

This unit describes the skills and knowledge required to work within the health care system and engage effectively with other health professionals, including writing referral reports.

This unit applies to individuals working in health or community services who work autonomously with clients in the provision of services.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

Elements define the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element

1. Use health care systems and services

- 1.1 Identify health care systems and services with links to own practice
- 1.2 Research and maintain information about other health services to support own practice
- 1.3 Offer current and accurate information about other health care services
- 1.4 Provide clear and accurate information to clients about their financial and eligibility issues
- 1.5 Identify and use opportunities to maintain, extend and update knowledge

ELEMENT**PERFORMANCE CRITERIA**

Elements define the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element

2. Interact with health professionals

2.1 Establish effective relationships with workers from different sectors and levels of the industry according to work role

2.2 Use accepted industry language and terminology when sharing information

2.3 Work collaboratively to both seek and share information

3. Make referrals to health professionals

3.1 Determine need for referral to other professional health services based on client needs and assessment indications

3.2 Clearly communicate the need for referral to the client and explain rationale

3.3 Ensure referral occurs with consent of client and within confidentiality standards

3.4 Write referral report, including clear and accurate information about results of own testing or assessment

3.5 Structure information logically, using language that will be understood by the report recipient

3.6 Make recommendations within scope of own practice and expertise

Foundation Skills

The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>