



Australian Government

CHCPRP005 Engage with health professionals and the health system

Release: 1

CHCPRP005 Engage with health professionals and the health system

Modification History

Release	Comments
Release 1	This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages. Significant changes to the elements and performance criteria. New evidence requirements for assessment, including volume and frequency. Significant change to knowledge evidence

Application

This unit describes the skills and knowledge required to work within the health care system and engage effectively with other health professionals, including writing referral reports.

This unit applies to individuals working in health or community services who work autonomously with clients in the provision of services.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

Elements define the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element

1. Use health care systems and services

1.1 Identify health care systems and services with links to own practice

1.2 Research and maintain information about other health services to support own practice

1.3 Offer current and accurate information about other health care services

1.4 Provide clear and accurate information to clients about their financial and eligibility issues

1.5 Identify and use opportunities to maintain, extend and update knowledge

ELEMENT**PERFORMANCE CRITERIA**

Elements define the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element

2. Interact with health professionals

2.1 Establish effective relationships with workers from different sectors and levels of the industry according to work role

2.2 Use accepted industry language and terminology when sharing information

2.3 Work collaboratively to both seek and share information

3. Make referrals to health professionals

3.1 Determine need for referral to other professional health services based on client needs and assessment indications

3.2 Clearly communicate the need for referral to the client and explain rationale

3.3 Ensure referral occurs with consent of client and within confidentiality standards

3.4 Write referral report, including clear and accurate information about results of own testing or assessment

3.5 Structure information logically, using language that will be understood by the report recipient

3.6 Make recommendations within scope of own practice and expertise

Foundation Skills

The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

No equivalent unit.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>

Assessment Requirements for CHCPRP005 Engage with health professionals and the health system

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Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the job role. There must be evidence that the candidate has:

- researched and selected relevant information about the Australian health care system for use in own practice
- developed at least 3 referral reports for different clients using appropriate language and terminology

Knowledge Evidence

The candidate must be able to demonstrate essential knowledge required to effectively complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the work role. This includes knowledge of:

- structure, function and interrelationships of the Australian health care system
- health care professions and allied health services, how they interrelate and their relationship to specific area of practice
- scope of own practice and limitations of own role within the health system
- health system funding and financial structures, and implications for practice and clients
 - public and private systems
 - health fund eligibility
- current and emerging health industry issues
- other services to which the practitioner may refer clients
- referral reports:
 - what information they should include
 - how they should be structured

- limitations of information and/or recommendations

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources
- modelling of industry operating conditions, including presence of situations that allow interactions with individuals and organisations

Assessors must satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements for assessors.

Links

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