



Australian Government

Assessment Requirements for CHCPAL003 Deliver care services using a palliative approach

Release: 1

Assessment Requirements for CHCPAL003 Deliver care services using a palliative approach

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- support, report and document issues and needs of three people receiving palliative care, including:
 - supporting the person's needs and preferences in relation to their care
 - responding to changing needs and circumstances in the person's care
 - providing emotional support to the person, their family or carer as required
 - completing documentation in a timely, accurate and objective manner according to organisational policies and procedures
- at least one of the above people must be receiving end-of-life care
- reflect on own emotional responses to death and dying and discuss with supervisor on at least one occasion.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- philosophy, principles, benefits and scope of palliative care
- the needs of people dealing with a life-limiting illness and the emotional impact of diagnosis
- cultural, religious and spiritual differences in relation to death and dying
- impact of unconscious bias when providing care
- the stages of grief and personal strategies for managing reactions to grief
- role and purpose of advance care directives
- end-of-life care strategies
- pain relief and comfort promotion
- process to seek clarification and guidance from health professional regarding pain relief and comfort provision
- psychological and emotional impact on the person, their family, carer and others during palliative or end of life care
- nutritional and hydration requirements when using a palliative approach
- legal and ethical considerations for working in palliative care:
 - dignity of risk

- duty of care
- human rights
- privacy, confidentiality and disclosure
- work role boundaries, responsibilities and limitations
- State/Territory legislation relating to Voluntary Assisted Dying
- organisational policies and procedures for providing care using a palliative approach and provision of palliative care
- processes for managing own emotional responses including self-care strategies
- various signs of imminent death and deterioration
- processes for care of the deceased person's body, including:
 - the person's preferences:
 - cultural
 - spiritual and religious
 - infection control
 - support for the family and others
 - handling of personal effects and belongings
 - awareness of State/Territory medico-legal requirements and processes
 - documentation requirements
- communication strategies to build trust, show empathy, demonstrate support and empower the person, their family, carer and others.

Assessment Conditions

Skills must be demonstrated in the workplace or a simulated environment that reflects workplace conditions.

Provision of support for a person in end-of-life care as outlined in the performance criteria must be completed in a simulated environment.

Assessment must ensure access to:

- facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies
- organisational policies and procedures
- individualised plans
- equipment and resources outlined in individualised plans
- opportunities for engagement with people in palliative or end-of-life care or people who participate in simulations and scenarios that involve provision of palliative or end-of-life care in a range of contexts.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>