



Australian Government

Assessment Requirements for CHCDIS022 Coordinate NDIS participant support

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- coordinate support for three NDIS participants including, one participant with a significant change of circumstances.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- National Disability Insurance Scheme (NDIS) system relevant to support coordination
- funding models:
 - types:
 - NDIS reasonable and necessary framework
 - general health system funding including Medicare
 - access
 - eligibility
 - service types
 - funding mechanisms
 - intersection of multi-agency supports
 - NDIS Pricing Arrangements and Price Limits
- supports for families in crisis
- positive behaviour supports
- mental health of participants:
 - impact of psychosocial disability
 - engaging with disengaged participants
- advocacy:
 - types and methods
 - methods of supporting participant self-advocacy
 - advocacy referral options
- complaint mechanisms
- types of supports:
 - informal, including family and friends

- mainstream, including health care providers
- legal support
- community including local council and community-based organisations and advocacy groups
- funded supports including disability service providers
- stakeholder roles and responsibilities:
 - service providers
 - funding bodies
- organisational policies and procedures relevant to providing support coordination
- support coordination:
 - levels of support coordination
 - support coordination process
 - methods for accessing informal, community and funded supports
 - types of service providers and service options
- support practices:
 - person-centred
 - human rights based
 - duty of care
 - dignity of risk
 - privacy and confidentiality
 - recovery-oriented practice
- communication, negotiation and problem-solving techniques relevant to providing support coordination including managing difficult conversations
- benefits and risks for the participant of registered and non-registered service providers:
 - level of care
 - availability
 - location of support
 - restrictions in organisations due to industrial arrangements
- processes for engaging with:
 - disability service providers
 - non disability service providers
 - government
 - participants and their supports
 - guardians, advocates and administrators
- job role expectations
- NDIS plans:
 - methods for identifying services to meet goals and needs
 - budgeting
 - financial management
- reporting and recording:

- NDIS report requirements
- billable and non-billable hours
- common terms used in NDIS support coordination.

Assessment Conditions

Skills must be demonstrated in the workplace or a simulated environment that reflects workplace conditions the disability support sector.

Assessment must ensure access to:

- facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies
- NDIS plans.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guide are found in VETNet -

<https://vetnet.gov.au/pages/trainingdocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>