



Australian Government

Assessment Requirements for CHCCDE032 Deliver emergency relief services

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- implement and monitor emergency relief services for two different people or families.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- Commonwealth, State or Territory legislation and regulation relevant to emergency relief provision
- emergency relief in a disaster context
- processes for management of emergency facilities to meet diverse needs in the community
- organisational code of conduct
- services available from the agency
- own role and responsibilities
- referral networks and their service provision
- organisation's availability of internal and external emergency service provision, resources and assistance
- strategies to maintain personal wellbeing
- organisational policies and procedures for:
 - mandatory reporting
 - privacy and confidentiality
 - provision of emergency relief services
 - maintaining data, files and financial records.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure:

- access to facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies

- access to Commonwealth, State or Territory legislation and regulation relevant to emergency relief provision
- access to organisational policies and procedures
- opportunities for engagement with community stakeholders.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>