



Australian Government

Assessment Requirements for CHCCDE026 Develop and lead community engagement strategies to enhance participation

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- develop, implement and review one community engagement plan
- facilitate at least three group discussions, including:
 - using a range of group facilitation strategies to enhance interactions between group members and to gather relevant feedback
 - providing feedback to the group regarding outcomes.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- communication styles and techniques
- principles of effective community engagement and participation
- community engagement techniques including online tools and use of social media
- methods of research
- capacity building
- evaluation and review
- building and maintaining partnerships
- social capital
- reporting mechanisms
- re-engagement strategies for individuals who are disengaged
- organisational policies and procedures for:
 - responding to questions and concerns
 - documentation.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure:

- access to facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies

- access to organisational policies and procedures
- opportunities for engagement with community stakeholders.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>