



Australian Government

Assessment Requirements for CHCCDE020 Implement participation and engagement strategies

Release: 1

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Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- research individual and group issues of at least one specific community group
- engage effectively with a number of individuals from at least one specific community group, validated by community acceptance over at least three different occasions.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- social, political, cultural and historical issues that affect and are relevant to specific community groups
- key aspects of specific community groups:
 - group composition
 - community, society and group structures
 - practices and values
 - social issues relevant to the specific community group
 - health issues relevant to the specific community group
 - relevant networks, people and stakeholders
 - communication protocols and practice
- key features of community groups with diverse attributes and needs
- family and power relevant to influence and decision making
- deviance and the impact on specific community groups and community dynamics
- identity theories, including social and socialisation influences
- strategies for collaborating with individuals and groups in specific community groups
- specific community group practices and standards for communication
- protocols for work within specific community groups
- processes for monitoring and evaluating work in specific community groups.

Assessment Conditions

Skills must be demonstrated in the workplace or in a simulated environment that reflects workplace conditions.

Assessment must ensure:

- access to facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies
- access to organisational policies and procedures
- opportunities for engagement with individuals and groups within specific community groups.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>