



Australian Government

Assessment Requirements for CHCCCS037 Visit client residence

Release: 1

Assessment Requirements for CHCCCS037 Visit client residence

Modification History

Not applicable.

Performance Evidence

Evidence of the ability to complete tasks outlined in elements and performance criteria of this unit in the context of the job role, and:

- schedule, prepare for and undertake visits to five different people in their place of residence
- identify hazards or risks present during the above visits and respond according to organisational policies and procedures and work health and safety (WHS) standards
- document all aspects, make referrals and complete reports for each of the above visits according to the person's needs and organisational policies and procedures.

Knowledge Evidence

Demonstrated knowledge required to complete the tasks outlined in elements and performance criteria of this unit:

- issues relevant to visiting a client residence
- different types of residences
- organisational policies and procedures relating to:
 - dealing with difficult or challenging situations
 - dealing with ethical dilemmas and behaviours of concern
 - infection control
 - reporting issues observed during visits
 - working in unfamiliar and unpredictable environments
 - working alone
 - working in home environments
 - duress
- basic home fire safety and applicable state or territory smoke alarm legislation
- work health and safety (WHS) standards
- legal and ethical requirements and how these are applied in an organisation and individual practice:
 - duty of care
 - dignity of risk
 - human rights
 - discrimination
 - mandatory reporting
 - practice standards

- privacy, confidentiality and disclosure
- work role boundaries, responsibilities and limitations
- work as part of a multidisciplinary team.

Assessment Conditions

Skills must be demonstrated in the workplace or a simulated environment that reflects workplace conditions.

Assessment must ensure access to:

- facilities, equipment and resources that reflect real working conditions and model industry operating conditions and contingencies
- organisational policies and procedures
- opportunities for engagement with care recipients or people who participate in simulations and scenarios that involve provision of care in the recipient's residence.

Assessors must satisfy the Standards for Registered Training Organisations' requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>