



Australian Government

CHCAOD003 Provide needle and syringe services

Release: 1

CHCAOD003 Provide needle and syringe services

Modification History

Release	Comments
Release 1	This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages. Significant changes to elements and performance criteria. New evidence requirements for assessment, including volume and frequency requirements. Significant change to knowledge evidence.

Application

This unit describes the skills knowledge required to determine client needs, provide clean needle and syringe services and offer education on safer drug use to clients.

This unit applies to people working with drug injecting clients in needle and syringe services.

The skills in this unit must be applied in accordance with Commonwealth and State/Territory legislation, Australian/New Zealand standards and industry codes of practice.

Elements and Performance Criteria

ELEMENT

PERFORMANCE CRITERIA

Elements define the essential outcomes

Performance criteria describe the performance needed to demonstrate achievement of the element

1. Determine client needs

1.1 Follow organisation procedures to identify scope of client needs

1.2 Maintain client confidentiality in line with organisation and legislative guidelines

1.3 Assess and respond to any risks to the safety of client, self and others

1.4 Identify and respond to the need for emergency assistance as required

2. Provide clean needles and

2.1 Follow organisation infection control procedures

ELEMENT**PERFORMANCE CRITERIA**

Elements define the essential outcomes

syringes

Performance criteria describe the performance needed to demonstrate achievement of the element

2.2 Organise and provide equipment based on client needs and organisation procedures

2.3 Monitor client according organisation procedures

2.4 Accurately document details of clean needle and syringe services provided

3. Provide education on safer drug use

3.1 Provide information on safe needle and syringe handling and drug use to users of the service

3.2 Provide clients with relevant and current information on alcohol and other drugs (AOD) and related issues and discuss the issues with them

3.3 Discuss risks and relevant harm minimisation strategies for alcohol and/or other drug use with clients

3.4 Assist clients to contact and use other support services as required

Foundation Skills

The Foundation Skills describe those required skills (language, literacy, numeracy and employment skills) that are essential to performance.

Foundation skills essential to performance are explicit in the performance criteria of this unit of competency.

Unit Mapping Information

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>

Assessment Requirements for CHCAOD003 Provide needle and syringe services

Modification History

Release	Comments
Release 1	This version was released in <i>CHC Community Services Training Package release 2.0</i> and meets the requirements of the 2012 Standards for Training Packages. Significant changes to elements and performance criteria. New evidence requirements for assessment, including volume and frequency requirements. Significant change to knowledge evidence.

Performance Evidence

The candidate must show evidence of the ability to complete tasks outlined in elements and performance criteria of this unit, manage tasks and manage contingencies in the context of the job role. There must be demonstrated evidence that the candidate has:

- provided clean needle and syringe services and education on safer drug use to at least 2 clients, including information on:
 - safer injecting
 - vein care
 - viral hepatitis
 - other blood borne virus transmission risks
 - testing
 - treatment and support information services

Knowledge Evidence

The candidate must be able to demonstrate essential knowledge required to effectively do the task outlined in elements and performance criteria of this unit, manage the task and manage contingencies in the context of the work role. This includes knowledge of:

- legal and ethical considerations (international, national, state/territory, local) in AOD work and how they are applied in organisations and individual practice:
 - children in the workplace
 - codes of conduct
 - codes of practice
 - discrimination

- dignity of risk
- duty of care
- human rights
- informed consent
- mandatory reporting
- practice standards
- privacy, confidentiality and disclosure, including limitations
- policy frameworks
- records management
- rights and responsibilities of workers, employers and clients
- specific AOD legislation
- work role boundaries – responsibilities and limitations
- work health and safety
- World Health Organisation’s *Standard precautions* for health care, including:
 - personal and hand hygiene
 - use and scope of personal protective equipment guidelines
 - surface cleaning
 - sharps handling and disposal techniques
 - cleaning and sterilisation procedures for equipment
- public health benefits of needle and syringe programs
- features and safe use of injecting equipment
- needle stick injury procedures
- self-care procedures
- risks associated with injected drugs:
 - blood-borne viruses (BBV’s)
 - sexually transmitted infections (STI’s)
 - hepatitis C including transmission risks, testing, treatment and support information and services
 - strategies for self-protection including universal precautions
- current information on AOD issues, including:
 - drugs prevalence in the local community
 - information on meeting physical, emotional, financial and social needs
 - mental health, suicide and self-harm
 - harm minimisation strategies
- available support services and resources:
 - crisis and emergency contacts
 - available agencies and their scope of service, including:
 - self help groups
 - advocacy groups
 - resources on:

- dependency
- AOD issues for families or personal network

Assessment Conditions

Skills must have been demonstrated in the workplace or in a simulated environment that reflects workplace conditions. The following conditions must be met for this unit:

- use of suitable facilities, equipment and resources, including:
 - needles
 - syringes
 - disposable containers
 - water
 - single use tray
 - plastic gloves
 - body fluids clean up kit
 - safe disposal facilities
 - organisation policies and procedures
- modelling of industry operating conditions, including
 - involvement of people with whom the candidate can interact
 - scenarios that cater to a range of settings, including crisis situations

Assessors must satisfy the Standards for Registered Training Organisations (RTOs) 2015/AQTF mandatory competency requirements for assessors.

Links

Companion Volume implementation guides are found in VETNet -

<https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>