



Australian Government

CHC52025 Diploma of Community Services

CHC52025 Diploma of Community Services

Modification History

Release	Comments
1	This qualification was first released in CHC Community Services Release 10.0.

Qualification Description

This qualification reflects the role of community service workers involved in the delivery, management and coordination of person-centred services to individuals, groups, and communities.

At this level, workers have specialised skills in community services and work autonomously within their scope of practice under broad directions from senior management.

Workers support people to make change in their lives to improve personal and social wellbeing and may also have responsibility for the supervision of other workers and volunteers. They may also undertake case management and program coordination.

To achieve this qualification, the candidate must have completed at least 100 hours of work as detailed in the Assessment Requirements of units of competency.

The skills in this qualification must be applied in accordance with Commonwealth and State or Territory legislation, Australian standards and industry codes of practice.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

This qualification has no entry requirements.

Packaging Rules

20 units must be completed:

- 12 core units
- 8 elective units, consisting of:
 - at least 6 units from amongst the electives listed in Group A, B, C, D or E below
 - up to 2 units from the electives listed below, any endorsed Training Package or accredited course.

Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for each specialisation:

- at least 4 Group A electives must be selected for the award of *Diploma of Community Services (Case Management)*
- at least 3 Group B electives must be selected for award of the *Diploma of Community Services (Social Housing)*
- at least 3 Group C electives must be selected for award of the *Diploma of Community Services (Child, Youth and Family Welfare)*
- at least 3 Group D electives must be selected for award of the *Diploma of Community Services (Responding to Family Violence)*.

Where two specialisations are completed, this should be noted on the testamur when awarding the qualification. For example, *Diploma of Community Services (Case Management and Social Housing)*.

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core Units	
CHCCCS004	Assess co-existing needs
CHCCCS007	Develop and implement service programs
CHCCCS019	Recognise and respond to crisis situations
CHCCSM017	Facilitate and review case management
CHCDEV005	Analyse impacts of sociological factors on people in community work and services
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG003	Manage legal and ethical compliance

CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS003	Maintain work health and safety
Elective Units	
Group A – Case Management	
CHCCSM009	Facilitate goal-directed planning
CHCCSM010	Implement case management practice
CHCCSM012	Coordinate complex case requirements
CHCCSM014	Provide case management supervision
CHCCSM015	Undertake case management in a child protection framework
CHCCSM016	Undertake advanced assessments
Group B – Social Housing	
CHCADV004	Represent organisation in court or tribunal
CHCSOH013	Work with people experiencing or at risk of homelessness
CHCSOH014	Manage and maintain tenancy agreements and services
CHCSOH019	Manage head lease
CHCSOH020	Develop quality systems in line with registration standards

CHCSOH02 2	Develop social housing enterprise opportunitie
CHCSOH02 3	Acquire properties by purchase or transfer
Group C – Child, Youth and Family Welfare	
CHCCSM0 15	Undertake case management in a child protection framework
CHCMHS0 13	Implement trauma informed care
CHCPRT02 5	Identify and report children and young people at risk
CHCPRT02 7	Work collaboratively to maintain an environment safe for children and young people
Group D – Responding to Family Violence	
CHCCCS03 3	Identify and report abuse
CHCDFV00 2	Provide support to children affected by domestic and family violence
CHCDFV00 4	Provide domestic and family violence support in Aboriginal and Torres Strait Islander communities
CHCDFV00 6	Counsel clients affected by domestic and family violence
CHCDFV00 7	Work with users of violence to effect change
CHCDFV00 9	Establish change promoting relationship with users of domestic and family violence
CHCDFV01 2	Make safety plans with people who have been subjected to domestic and family violence
CHCMHS0 07	Work effectively in trauma informed care
CHCPOL00 3	Research and apply evidence to practice

Group E - General Electives	
BSBPEF401	Manage personal health and wellbeing
CHCADV002	Provide advocacy and representation services
CHCADV003	Represent clients in court
CHCADV005	Provide systems advocacy services
CHCAOD004	Assess needs of client with alcohol and other drugs issues
CHCAOD005	Provide alcohol and other drugs withdrawal services
CHCAOD007	Develop strategies for alcohol and other drugs relapse prevention and management
CHCAOD008	Provide advanced interventions to meet the needs of clients with alcohol and other drugs issues
CHCAOD009	Develop and review individual alcohol and other drugs treatment plans
CHCCCS003	Increase the safety of individuals at risk of suicide
CHCCCS009	Facilitate responsible behaviour
CHCCCS035	Support people with autism spectrum disorder
CHCCCS038	Facilitate the empowerment of people receiving support
CHCCDE023	Develop and deliver community projects
CHCCDE024	Support community action
CHCCDE025	Develop and support community leadership

CHCCDE02 6	Develop and lead community engagement strategies to enhance participation
CHCCDE02 7	Implement community development strategies
CHCCDE02 8	Work within organisation and government structures to enable community development outcomes
CHCCDE03 1	Develop and implement a community renewal plan
CHCCOM0 03	Develop workplace communication strategies
CHCCOM0 04	Present information to stakeholder groups
CHCCSL00 1	Establish and confirm the counselling relationship
CHCCSL00 2	Apply specialist interpersonal and counselling interview skills
CHCCSL00 3	Facilitate the counselling relationship and process
CHCCSL00 7	Support counselling clients in decision-making processes
CHCDEV0 04	Confirm developmental status
CHCDEV0 06	Analyse information for service planning and delivery
CHCDFV00 7	Work with users of violence to effect change
CHCDIS01 5	Develop and provide person-centred service responses
CHCDIS01 6	Develop and promote positive person-centred behaviour supports
CHCDIS01 7	Facilitate community participation and social inclusion

CHCDIS01 9	Provide person-centred services to people with disability with complex needs
CHCDIV00 3	Manage and promote diversity
CHCEDU0 02	Plan health promotion and community intervention
CHCEDU0 03	Provide sexual and reproductive health information to clients
CHCEDU0 04	Develop, implement and review sexual and reproductive health education programs
CHCEDU0 09	Provide parenting, health and well-being education
CHCFAM0 01	Operate in a family law environment
CHCFAM0 03	Support people to improve relationship
CHCFAM0 04	Facilitate changeovers
CHCFAM0 05	Facilitate and monitor contact
CHCFAM0 06	Assist families to self-manage contact
CHCGRP00 2	Plan and conduct group activities
CHCINM00 1	Meet statutory and organisation information requirements
CHCLLN00 1	Respond to client language, literacy and numeracy needs
CHCMGT0 01	Develop, implement and review quality framework
CHCMGT0 02	Manage partnership agreements with service providers

CHCMGT003	Lead the work team
CHCMGT004	Secure and manage funding
CHCMGT006	Coordinate client directed services
CHCMHS001	Work with people with mental health issues
CHCMHS002	Establish self-directed recovery relationships
CHCMHS003	Provide recovery oriented mental health services
CHCMHS004	Work collaboratively with the care network and other services
CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drugs issues
CHCMHS006	Facilitate the recovery process with the person, family and carers
CHCMHS008	Promote and facilitate self advocacy
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCPOL002	Develop and implement policy
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRP004	Promote and represent the service
CHCPRP005	Engage with health professionals and the health system
CHCPRT006	Support the rights and safety of children and young people

CHCPRT02 9	Work within a practice framework
CHCPRT03 2	Provide supervision in a secure system
CHCPRT03 3	Provide support to children and youth in out-of-home care
CHCPRT03 4	Work with children and young people with complex trauma and attachment issues and needs
CHCSET00 3	Work with forced migrants
CHCSET00 4	Undertake bicultural work with forced migrants in Australia
CHCSOH02 1	Work with clients within the social housing system
CHCYTH0 13	Engage respectfully with young people
CHCYTH0 16	Respond to critical situations
CHCYTH0 17	Develop and implement procedures to enable young people to address their needs
CHCYTH0 22	Provide services for the needs and circumstances of young people
CHCYTH0 24	Manage service response to young people in crisis
HLTAID01 4	Provide Advanced First Aid
HLTAHW0 31	Provide information/strategies to enhance capacities of Aboriginal/Torres Strait Islander families

Pre-requisite Requirements

There are no prerequisite requirements for this qualification.

Qualification Mapping Information

Current Code and Title	Previous Code and Title	Comments	Equivalence
CHC52025 Diploma of Community Services	CHC52021 Diploma of Community Services	Major change to update core unit of competency. Mandatory Work Placement Hours (MWH) reduced to 100 hours.	Equivalent

Links

Companion volumes, including implementation guides, are found on the national training register - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4fle53>.