CHC52015 Diploma of Community Services

Release 3

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Modification History

Release	Comments
Release 3	Release 3 Supersedes and is equivalent to CHC52015 Diploma of Community Services release 2. Minor change to update First Aid units of competency.
Release 2	This version was released in *CHC Community Services Training Package release 3.0* Client service's qualifications also merged to this qualification: Merged: CHC50612/CHC50812/CHC51108/CHC51812/CHC51912/CHC52008/CHC52212 Statutory & forensic child, youth & family welfare specialisation added. Units of competency updated (see mapping at www.cshisc.com.au). Equivalent outcome.
Release 1	This version was released in *CHC Community Services Training Package release 2.0* and meets the requirements of the 2012 Standards for Training Packages. Merged CHC50612/CHC50812/CHC52008/CHC52212. Significant changes to core units. Change in packaging rules. Removal of entry requirements. Minimum work requirements of 100 hours.

Qualification Description

This qualification reflects the roles of community services, case management and social housing workers involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

Note that the *Statutory & forensic child, youth & family welfare* specialisation must be achieved in order to meet the minimum education requirements for child protection and youth justice practice in Victoria. In addition, to meet the minimum education requirements for entry into child protection practice in Victoria, diploma qualifications must be approved by the Australian Community Workers Association (ACWA)

To achieve this qualification, the candidate must have completed at least 100 hours of work as detailed in the Assessment Requirements of units of competency.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

Packaging Rules

Total number of units = 16

- 8 core units
- 8 elective units, consisting of:
    - at least 6 units from the electives listed below
    - up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome

Any combination of electives that meets the rules above can be selected for the award of the *Diploma of Community Services*. Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for each specialisation:

- at least 4 Group A electives must be selected for award of the *Diploma of Community Services (Case Management)*
- at least 3 Group B electives must be selected for award of the *Diploma of Community Services (Social Housing)*
- all Group C electives must be selected for award of the Diploma of Community Services *(Statutory & forensic child, youth & family welfare)*

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes

| CHCPRP003 | Reflect on and improve own professional practice |
| HLTWHS004 | Manage work health and safety |

Elective units

Group A electives – CASE MANAGEMENT specialisation

CHCCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM006	Provide case management supervision
CHCCSM007	Undertake case management in a child protection framework

Group B electives – SOCIAL HOUSING specialisation

CHCADV004	Represent organisation in court or tribunal
CHCSOH002	Manage and maintain tenancy agreements and services
CHCSOH008	Manage head lease
CHCSOH009	Develop quality systems in line with registration standards
CHCSOH011	Develop social housing enterprise opportunities
CHCSOH012	Acquire properties by purchase or transfer
CPPDSM5005A	Contribute to a detailed property feasibility study
CPPDSM5013A	Develop a tenancy mix strategy
CPPDSM5022A	Implement asset management plan
CPPDSM5026A	Manage a consultant property project team
CPPDSM5034A	Monitor performance of property or facility portfolio
CPPDSM6007A	Develop lifecycle asset management plan

Group C electives – STATUTORY & FORENSIC CHILD, YOUTH & FAMILY WELFARE specialisation

| CHCCCS004 | Assess co-existing needs |

CHCCSL001	Establish and confirm the counselling relationship
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCDE011	Implement community development strategies
CHCDEV001	Confirm client developmental status
CHCMHS013	Implement trauma informed care
CHCPRT001	Identify and respond to children and young people at risk
CHCPRT003	Work collaboratively to maintain an environment safe for children and young people

Other electives

CHCADV002	Provide advocacy and representation services
CHCADV003	Represent clients in court
CHCADV005	Provide systems advocacy services
CHCAGE001	Facilitate the empowerment of older people
CHCAOD004	Assess needs of client with alcohol and other drugs issues
CHCAOD005	Provide alcohol and other drug withdrawal services
CHCAOD007	Develop strategies for alcohol and other drugs relapse prevention and management
CHCAOD008	Provide advanced interventions to meet the needs of clients with alcohol and other drugs issues
CHCAOD009	Develop and review individual alcohol and other drugs treatment plans
CHCCCS003	Increase the safety of individuals at risk of suicide
CHCCCS009	Facilitate responsible behaviour
CHCCCS019	Recognise and respond to crisis situations

CHCCCS024	Support individuals with autism spectrum disorder
CHCCDE007	Develop and provide community projects
CHCCDE008	Support community action
CHCCDE009	Develop and Support community leadership
CHCCDE010	Develop and lead community engagement strategies to enhance participation
CHCCDE012	Work within organisation and government structures to enable community development outcomes
CHCCDE015	Develop and implement a community renewal plan
CHCCOM004	Present information to stakeholder groups
CHCCSL002	Apply specialist interpersonal and counselling interview skills
CHCCSL003	Facilitate the counselling relationship and process
CHCCSL007	Support counselling clients in decision-making processes
CHCDEV003	Analyse client information for service planning and delivery
CHCDFV006	Counsel clients affected by domestic and family violence
CHCDFV007	Work with users of violence to effect change
CHCDIS005	Develop and provide person-centered service responses
CHCDIS006	Develop and promote positive person-centered behaviour supports
CHCDIS008	Facilitate community participation and social inclusion
CHCDIS010	Provide person-centered services to people with disability with complex needs
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCEDU002	Plan health promotion and community intervention

SkillsIQ

CHCEDU003	Provide sexual and reproductive health information to clients
CHCEDU004	Develop, implement and review sexual and reproductive health education programs
CHCEDU009	Provide parenting, health and well-being education
CHCFAM001	Operate in a family law environment
CHCFAM003	Support people to improve relationships
CHCFAM004	Facilitate changeovers
CHCFAM005	Facilitate and monitor contact
CHCFAM006	Assist families to self-manage contact
CHCGRP002	Plan and conduct group activities
CHCINM001	Meet statutory and organisation information requirements
CHCLLN001	Respond to client language, literacy and numeracy needs
CHCMGT001	Develop, implement and review quality framework
CHCMGT002	Manage partnership agreements with service providers
CHCMGT003	Lead the work team
CHCMGT004	Secure and manage funding
CHCMGT006	Coordinate client directed services
CHCMHS001	Work with people with mental health issues
CHCMHS002	Establish a self-directed recovery relationship
CHCMHS003	Provide recovery oriented mental health services
CHCMHS004	Work collaboratively with the care network and other services
CHCMHS005	Provide services to people with with co-existing mental health and alcohol and other drugs issues

SkillsIQ

CHCMHS006	Facilitate the recovery process with the person, family and carers
CHCMHS008	Promote and facilitate self advocacy
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCPOL002	Develop and implement policy
CHCPOL003	Research and apply evidence to practice
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRP003	Reflect on and improve own professional practice
CHCPRP004	Promote and represent the service
CHCPRP005	Engage with health professionals and the health system
CHCPRT002	Support the rights and safety of children and young people
CHCPRT008	Provide supervision in a secure system
CHCSET001	Work with forced migrants
CHCSET002	Undertake bicultural work with forced migrants in Australia
CHCSOH001	Work with people experiencing or at risk of homelessness
CHCYTH001	Engage respectfully with young people
CHCYTH004	Respond to critical situations
CHCYTH005	Develop and implement procedures to enable young people to address their needs
CHCYTH010	Provide services for young people appropriate to their needs and circumstances
CHCYTH012	Manage service response to young people in crisis
HLTAID014	Provide advanced first aid
BSBATSIW515	Secure funding

SkillsIQ

BSBFIM501	Manage budgets and financial plans
BSBHRM506	Manage recruitment selection and induction processes
BSBHRM513	Manage workforce planning
BSBINN601	Lead and manage organisational change
BSBMGT404	Lead and facilitate off-site staff
BSBMGT502	Manage people performance
BSBMGT516	Facilitate continuous improvement
BSBMGT605	Provide leadership across the organisation
BSBPMG511	Manage project scope
BSBPMG512	Manage project time
BSBPMG513	Manage project quality
BSBPMG514	Manage project cost
BSBPMG515	Manage project human resources
BSBPMG516	Manage project information and communication
BSBPMG519	Manage project stakeholder engagement
BSBPMG522	Undertake project work
BSBPUB504	Develop and implement crisis management plans
BSBRSK501	Manage risk
BSBWOR403	Manage stress in the workplace
BSBWOR502	Lead and manage team effectiveness
CPPSEC3013A	Control person using empty hand techniques

SkillsIQ

PSPGOV506A   Support workplace coaching and mentoring

TAEDEL502A   Provide advanced facilitation practice

Qualification Mapping Information

No equivalent qualification.

Links

Companion Volume implementation guides are found in VETNet -
https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53