Australian Government

CHC42221 Certificate IV in Housing

Release: 2

CHC42221 Certificate IV in Housing

Modification History

Release	Comments
2	Minor change to update some superseded elective units of competency.
1	This qualification was first released in CHC Community Services Release 4.0.

Qualification Description

This qualification reflects the role of individuals delivering housing support services and supports to tenants, applicants and the community in the social housing and homelessness sector.

They may be public housing specialist staff or people undertaking similar roles in the community housing sector. They work with vulnerable people who may be experiencing homelessness or at risk of experiencing homelessness.

Workers at this level may work under limited supervision in an administrative or assisting capacity.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

This qualification has no entry requirements.

Packaging Rules

15 units must be completed:

- 8 core units
- 7 elective units, consisting of:
    - at least 3 units from the electives units listed below

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- up to 4 units from the electives listed below, elsewhere in the CHC Community Services Training Package or any other endorsed Training Package or accredited course.

Any combination of electives that meets the rules above can be selected for the award of the *Certificate IV in Housing*. Where appropriate, electives may be packaged to provide a qualification with a specialisation.

Packaging for each specialisation:

- All Group A electives must be selected for award of the *Certificate IV in Housing (Homelessness Support Work).*
- Three Group B electives must be selected for award of the *Certificate IV in Housing (Social Housing).*
- All Group A electives and three Group B electives must be selected for award of the *Certificate IV in Housing (Social Housing and Homelessness Support Work).*
- All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

Unit code	**Unit title**
CHCCOM002	Use communication to build relationships
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV001	Work with diverse people
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCLEG001	Work legally and ethically
CHCSOH013	Work with people experiencing or at risk of homelessness
CHCSOH024	Support sustainable tenancies
HLTWHS001	Participate in workplace health and safety

Group A electives – HOMELESSNESS SUPPORT WORK (all units)

Unit code	**Unit title**
CHCADV002	Provide advocacy and representation services
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCMHS007	Work effectively in trauma informed care

Group B electives – SOCIAL HOUSING (3 units)

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Unit code	Unit title
CHCADV004	Represent organisation in court or tribunal
CHCCDE003	Work within a community development framework
CHCSOH014	Manage and maintain tenancy agreements and services
CHCSOH015	Manage housing application and allocation processes
CHCSOH016	Manage tenancy rent and rental arrears
CHCSOH017	Manage vacant properties
CHCSOH018	Respond to property maintenance enquiries
CHCSOH019	Manage head lease
CHCSOH021	Work with clients within the social housing system
CPPREP3105	Assist with property inspection
CPPREP4231	Manage commercial property maintenance

Other electives

Unit code	Unit title
CHCADV001	Facilitate the interests and rights of clients
CHCADV003	Represent clients in court
CHCAOD001	Work in an alcohol and other drugs context
CHCCCS004	Assess co-existing needs
CHCCCS014	Provide brief interventions
CHCCCS020	Respond effectively to behaviours of concern
CHCCCS037	Visit client residence
CHCEDU005	Work with clients to identify financial literacy education needs
CHCEDU006	Improve clients' fundamental financial literacy skills
CHCGRP002	Plan and conduct group activities
CHCLEG002	Interpret and use legal information

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CHCLLN001	Respond to client language, literacy and numeracy needs
CHCMHS001	Work with people with mental health issues
CHCMHS005	Provide services to people with co-existing mental health and alcohol and other drugs issues
CHCPOL001	Contribute to the review and development of policies
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRP003	Reflect on and improve own professional practice
CHCPRT025	Identify and report children and young people at risk
CHCPRT026	Support the rights and safety of children and young people
CHCPRT027	Work collaboratively to maintain an environment safe for children and young people
CHCSET003	Work with forced migrants
CHCSET004	Undertake bicultural work with forced migrants in Australia
BSBFNG401	Plan and chair Aboriginal and Torres Strait Islander organisation board meetings
BSBINS201	Process and maintain workplace information
CPPSCM4028	Identify and analyse risks in strata community management
HLTAID011	Provide First Aid
HLTWHS006	Manage personal stressors in the work environment
PSPETH006	Uphold the values and principles of public service
PSPGEN094	Provide input to change processes
PSPGEN111	Apply government processes
PSPLEG005	Comply with legislation in the public sector

Pre-requisite Requirements

There are no prerequisites requirements for this qualification.

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Qualification Mapping Information

Current Code and Title	Previous Code and Title	Comments	Equivalence
CHC42221 Certificate IV in Housing	CHC42215 Certificate IV in Social Housing	Supersedes and is not equivalent to CHC42215 Certificate IV in Social Housing.This version was released in CHC Community Services Training Package Release 4.0 and meets the requirements of the 2015 Standards for Training Packages. Updated to reflect current industry practices and terminology.	Not-Equivalent

Links

Companion volumes, including implementation guides, are found on the national training register - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53.

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