CHC32015 Certificate III in Community Services

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Modification History

Release	Comments
4	Minor change to replace superseded units of competency in the elective bank.
3	Supersedes and is equivalent to CHC32015 Certificate III in Community Services release 2. Minor change to update First Aid units of competency.
2	This version was released in *CHC Community Services Training Package release 3.0.* Units of competency updated (see mapping at www.cshisc.com.au). Equivalent outcome.
1	This qualification was first released in CHC Community Services Release 2.0.

Qualification Description

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services. Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

At this level, work takes place under the direction of others and supervision may be direct or indirect. Work may take place in a range of community services organisations.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

This qualification has no entry requirements.

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Packaging Rules

Total number of units = 12

- 5 core units

- 7 elective units, consisting of:

    o at least 5 units from the electives listed below

    o up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units

CHCCCS016	Respond to client needs
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
HLTWHS002	Follow safe work practices for direct client care
HLTWHS006	Manage personal stressors in the work environment

Elective units

CHCADV001	Facilitate the interests and rights of clients
CHCAOD001	Work in an alcohol and other drugs context
CHCAOD002	Work with clients who are intoxicated
CHCAOD003	Provide needle and syringe services
CHCCCS005	Conduct individual assessments
CHCCCS009	Facilitate responsible behaviour
CHCCCS017	Provide loss and grief support
CHCCCS019	Recognise and respond to crisis situations
CHCCCS028	*Provide client-centred support to people in crisis*
CHCCCS031	Provide individualised support
CHCCCS038	Facilitate the empowerment of people receiving support
CHCCCS040	*Support independence and wellbeing*

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CHCCDE017	Support collaborative planning processes
CHCCDE019	Work within a community development framework
CHCCDE020	Implement participation and engagement strategies
CHCCOM001	Provide first point of contact
CHCDFV001	Recognise and respond appropriately to domestic and family violence
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCEDU003	Provide sexual and reproductive health information to clients
CHCEDU005	Work with clients to identify financial literacy education needs
CHCEDU009	Provide parenting, health and well-being education
CHCGRP001	Support group activities
CHCMHS001	Work with people with mental health issues
CHCPOL001	Contribute to the review and development of policies
CHCPRP001	Develop and maintain networks and collaborative partnerships
CHCPRT025	Identify and report children and young people at risk
CHCSET003	Work with forced migrants
CHCSET004	Undertake bicultural work with forced migrants in Australia
CHCSOH013	Work with people experiencing or at risk of homelessness
CHCVOL001	*Be an effective volunteer*
CHCYTH013	Engage respectfully with young people
CHCYTH015	Support young people to create opportunities in their lives
HLTAID011	Provide First Aid
HLTAID013	Provide First Aid in remote or isolated site
BSBINS302	Organise workplace information
BSBPEF301	Organise personal work priorities
CUECOR01C	Manage own work and learning

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TAEDEL311	Provide work skill instruction

Units listed in italics have a mandatory workplace requirement specified in the unit

Pre-requisite Requirements

There are no prerequisites requirements for this qualification.

Qualification Mapping Information

Current Code and Title	Previous Code and Title	Comments	Equivalence
CHC32015 Certificate III in Community Services	CHC30112 Certificate III in Community Services Work	This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for Training Packages. Significant changes to core units. Change in packaging rules.	Not-Equivalent

Links

Companion volumes, including implementation guides, are found on the national training register - https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53.

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