



Australian Government

CHC22015 Certificate II in Community Services

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Modification History

Release	Comments
5	Minor change to replace superseded units of competency in the elective bank.
4	Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 3. Minor change to update Infection Control unit of competency.
3	Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 2. Minor change to update Infection Control unit of competency.
2	Supersedes and is equivalent to CHC22015 Certificate II in Community Services release 1. Minor change to update First Aid units of competency.
1	This qualification was first released in CHC Community Services Release 2.0.

Qualification Description

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

Licensing/Regulatory Information

No licensing, legislative or certification requirements apply to this qualification at the time of publication.

Entry Requirements

This qualification has no entry requirements.

Packaging Rules

Total number of units = 9

- 5 core units
- 4 elective units, consisting of:
 - at least 2 units from the electives listed below
 - up to 2 units from the electives listed below, any endorsed Training Packages or accredited courses – these units must be relevant to the work outcome

All electives chosen must contribute to a valid, industry-supported vocational outcome.

Core units	
CHCCOM001	Provide first point of contact
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
BSBWOR202	Organise and complete daily work activities
HLTWHS001	Participate in workplace health and safety
Elective units	
CHCCDE019	Work within a community development framework
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCECE031	Support children's health, safety and wellbeing
CHCECE040	Attend to daily functions in home-based child care
CHCPRT025	<i>Identify and report children and young people at risk</i>
CHCVOL001	Be an effective volunteer

BSBPEF20 1	Support personal wellbeing in the workplace
FSKDIG00 3	Use digital technology for non-routine workplace tasks
FSKLRG00 9	Use strategies to respond to routine workplace problems
FSKLRG01 1	Use routine strategies for work-related learning
FSKNUM0 14	Calculate with whole numbers and familiar fractions, decimals and percentages for work
FSKOCM0 07	Interact effectively with others at work
FSKRDG01 0	Read and respond to routine workplace information
FSKWTG0 09	Write routine workplace texts
HLTAID01 0	Provide basic emergency life support
HLTINF006	Apply basic principles and practices of infection prevention and control

Units listed in italics have a mandatory workplace requirement specified in the unit.

Pre-requisite Requirements

There are no prerequisite requirements for this qualification.

Qualification Mapping Information

Current Code and Title	Previous Code and Title	Comments	Equivalence
CHC22015 Certificate II in Community Services	CHC20112 Certificate II in Community Services	This version was released in CHC Community Services Training Package release 2.0 and meets the requirements of the 2012 Standards for	Not-Equivalent

		Training Packages. Significant changes to core units. Change in packaging rules.	
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Links

Companion volumes, including implementation guides, are found on the national training register - <https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=5e0c25cc-3d9d-4b43-80d3-bd22cc4f1e53>.